

Smart RampTM Care & Use Guide

Thank you for purchasing the durable, easy-to-use Smart Ramp. Please read this guide completely before using the ramp.

Proper pet training is essential for success. Allow your pet to become familiar with the ramp prior to first use. Lay the ramp flat on the ground and place treats or other items familiar to the pet on the ramp. Offering reassurance and praise, train your pet to walk on it in this position before using in an inclined position. Incline the ramp in small amounts and continue training before using with a vehicle or other higher surface. We recommend holding your pet's collar or guiding them with a leash as they go up and down the ramp. Make sure pets walk only on the high-traction surface and stay away from the edges of the ramp.

To use: set the rounded, upper end on the surface to which the pet is climbing (car, couch, etc.), pull out the inner slide to the desired length and set the end on the ground. Some users prefer to extend the ramp first and then place in position for use.

Make sure the rubber feet at each end of the ramp are resting firmly on a stable upper and lower surface (car bumper, sidewalk, etc.). Failure to do this could allow the ramp to shift in use. The ramp is designed to hold itself in place when weight is applied, so there is no need for extra devices to lock the ramp in position. When finished, push the inner slide into closed position, and stow in a convenient place.

<u>Cleaning & Maintenance</u>: The fiberglass and plastic parts can be cleaned with mild household cleaner. The tread material can be cleaned with mild detergent and a stiff brush, or a strong jet of water. If a problem occurs, or a replacement part is needed, please contact Solvit Customer Service.

<u>Limited Lifetime Warranty</u>: The Smart Ramp is warranted to be free from defects in materials or workmanship for the life of the product. Some restrictions apply, so please visit our website for more details. A copy of the original sales receipt is required for warranty issues.

CAUTION: The Smart Ramp is designed for use <u>only</u> by pets such as dogs, cats, and small animals. It is not intended to carry humans or heavy loads. Using the Ramp in this way voids the warranty and creates an unsafe situation! Please follow this guideline strictly.