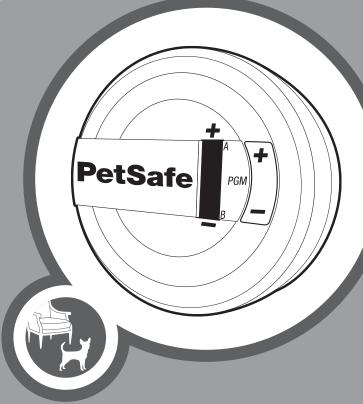


# **Operating and Training Guide**

protect. teach. love.

# PWF00-14040

# Pawz Away™ Mini Pet Barrier Extra Transmitter



Please read this entire guide before beginning

Hereinafter Radio Systems Corporation, Radio Systems PetSafe Europe Ltd., Radio Systems Australia Pty Ltd. and any other affiliate or Brand of Radio Systems Corporation may be referred to collectively as "We" or "Us".

### **IMPORTANT SAFETY INFORMATION**

#### **Explanation of Attention Words and Symbols used in this guide**



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.



WARNING WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

CAUTION

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

#### 

Risk of explosion. Do not short circuit, mix old and new batteries, dispose of in fire, or expose to water. When batteries are stored or disposed, they must be protected from shorting. Dispose of used batteries properly.

Not for use with aggressive dogs. Do not use this product if your dog is prone to aggressive behaviour. Aggressive dogs can cause severe injury or death to their owners and others. If you are not sure that this product is right for your dog, please talk to your veterinarian or a certified trainer.

#### CAUTION

This System is NOT a solid barrier. The system is designed to act as a deterrent, using Static Stimulation to condition pets to remain outside of the established barrier area. It is important that you reinforce training with your pet on a regular basis. Since the tolerance level to Static Stimulation varies from pet to pet, Radio Systems Corporation CANNOT guarantee that the system will in all cases keep a pet outside of the established barrier area. Not all pets can be trained to avoid entering the barrier area. Therefore, if you have reason to believe that your pet may harm himself or pose a danger to others if he is not kept from entering the barrier area, you should NOT rely solely upon this system to restrict your pet. Radio Systems Corporation shall NOT be liable for any personal injuries, property damage, injury to or death of your pet, economic loss or any consequential damages sustained as a result of any animal entering the barrier area.

Thank you for choosing the PetSafe<sup>®</sup> Brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding. Our products provide you with the tools and technologies to successfully train your pet. **If you have any questions about our products or training your pet**, **please visit our website at www.petsafe.net or contact our Customer Care Centre. For a listing of Customer Care Centre telephone numbers**, visit our website at www.petsafe.net.

To get the most protection out of your warranty, please register your product within 30 days at www.petsafe.net. By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Centre, we will be able to help you faster. Most importantly, we will never give or sell your valuable information to anyone. Complete warranty information is available online at www.petsafe.net.

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### Components

- Barrier Transmitter
- Operating and Training Guide

#### Other Items Needed But Not Included

- Three AAA Batteries
- Pawz Away<sup>™</sup> Receiver Collar

### Other Items You May Need

- Drill and mounting hardware
- Non-metallic collar and lead
- Scissors
- Lighter

# How the System Works

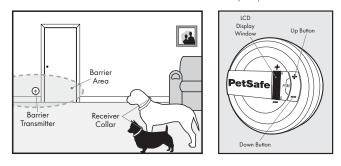
The PetSafe® Pawz Away<sup>™</sup> Mini Pet Barrier keeps your pet away from a certain room, away from trash, off of furniture, etc. Just place the Barrier Transmitter near the area your pet should avoid. The Mini Pet Barrier transmits an elliptical radio signal adjustable up to a 0.76 metre radius. Your pet wears a Receiver Collar with Contact Points that touch his neck. When your pet enters the Barrier Area, he'll hear a series of audible tones from the Receiver Collar and he will feel a safe Progressive Static Stimulation, delivered through the Contact Points on his neck. The Progressive Static Stimulation will get his attention, but will not cause harm. The stimulation continues until your pet leaves the Barrier Area. If your pet doesn't leave, the collar will continue to stimulate at the maximum level from 3 seconds until the 15 second time-out. The PetSafe® Pawz Away<sup>™</sup> Mini Pet Barrier has been proven safe, comfortable, and effective for pets at least 6 months old and 2.25 kg or more.

# **Key Definitions**

Barrier Transmitter: Transmits the wireless radio signal

Barrier Area: Area that you want to prevent your pet from accessing

**Contact Points:** Deliver the safe Progressive Static Stimulation when your pet enters the Barrier Area **Progressive Static Stimulation:** Static Stimulation begins at the lowest level and automatically increases to maximum within 3 seconds of first detection in the Barrier Area. From 3 seconds until the 15 second time-out, the collar will continue to correct at the maximum level until your pet leaves the Barrier Area.



# **OPERATING GUIDE**

#### **STEP 1**

#### Install the Barrier Transmitter

The Barrier Transmitter emits a radio signal from all sides in an elliptical pattern. The signal may transmit through a wall or the ceiling/floor. The Barrier Transmitter can be placed laying flat on a surface or hung on a wall. If you choose to hang the Barrier Transmitter, note that the signal becomes very directional—the signal will be strongest directly in front of and behind the unit. The signal is weakest to the side of the unit.

Do not:

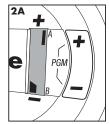
- . Hang Barrier Transmitter on a metal wall
- Place Barrier Transmitter on metal surfaces .
- Place Barrier Transmitter near large metal objects such as refrigerators, washers, etc.
- Place Barrier Transmitter near speakers

### **STEP 2**

#### Set Up the Barrier Transmitter

CAUTION To prevent an unintended stimulation, never perform set-up procedures while your pet is wearing the Receiver Collar.

- 1. With the back of the Barrier Transmitter facing up, rotate back cover counter-clockwise, removing the back cover. Install three (3) AAA alkaline batteries and replace the back cover. Turn clockwise to secure cover.
- Turn the Barrier Transmitter right side up and press the (+) button once to turn ON 2. the Barrier Transmitter. A black bar in the upper right hand corner of the LCD display window indicates that the Barrier Transmitter is set to mode A\* (2A).



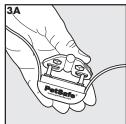
- A second black bar in the bottom of the LCD display indicates the range is set to one 3. segment. Each segment represents approximately 13 cm from the unit. You can create a Barrier Area of 13 cm to 76 cm from the unit. Using the (+) and (-) buttons, adjust the range to fit the desired pet Barrier Area.
- All Mini Pet Barriers and Receiver Collars are preset to mode A. For single pet households, you will not need to operate the Barrier Transmitter in any mode other than A. The A and B modes are for use in multiple pet households where you may want one pet to be able to access an area while preventing access by another pet. Please see the Additional Features section of this operating and training guide for instructions on how to utilise modes A and B.

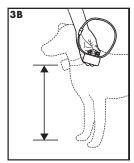
### **STEP 3**

#### Test the Barrier Area

- 1. Keeping your hands away from the Contact Points, use the edge of the Test Light Tool to turn the receiver battery door to the ON (I) position.
- Hold the Receiver Collar with the Contact Points facing up and the PetSafe<sup>®</sup> logo facing the Barrier Transmitter. Place the Test Light Tool on the Contact Points so that the wire in the Test Light Tool touches the Contact Points (**3A**).
- 3. Hold the Receiver Collar at the approximate height of your pet's neck (**3B**). Start outside of the range and walk slowly toward the Barrier Transmitter. As you reach the Barrier Area, the Receiver Collar emits a series of high-pitched tones. For each tone you hear, you should notice the Test Light flashing which indicates that a Progressive Static Stimulation is being delivered. The Receiver Collar's tone is easily heard by pets but may be at a volume level difficult for some humans to hear.
- Check the range of the Barrier Area from multiple angles to ensure you are getting the desired coverage.

Note: Should you find that you are not getting the desired range at the maximum setting, move the Barrier Transmitter 30 cm, or change from its standing-on-end position to laying flat. Metal objects can alter the magnetic field and change the transmitting signal range. The effect on the range depends on the size and shape of the objects. Signal range can be reduced if the Barrier Transmitter is placed on a concrete floor, due to steel reinforcement in the concrete. For best range results, place the Barrier Transmitter on a nonconductive surface (i.e., wood floor or table). Placing the Barrier Transmitter beneath sofas and beds can reduce the range due to the metal springs altering the magnetic field.





# STEP 4

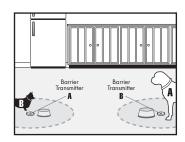
# Mode Features

#### **Time Out Feature**

For your pet's safety, the Receiver Collar has a built in Time Out feature. If your pet stays in the Barrier Area for longer than 15 seconds the Receiver Collar will stop delivering the Progressive Static Stimulation. The Receiver Collar will then administer a random single Static Stimulation every 5 to 10 seconds at the maximum level until the pet leaves the Barrier Area. Once your pet leaves the Barrier Area, the Receiver Collar resets itself and will deliver a Progressive Static Stimulation the next time your pet enters the Barrier Area.

#### Mode A, B, and AB Feature

For multiple pet households, additional PetSafe<sup>®</sup> Pawz Away<sup>™</sup> Receiver Collars can be purchased to work with one or more PetSafe<sup>®</sup> Pawz Away<sup>™</sup> Mini Barrier Transmitters. You can set up an unlimited number of Barrier Transmitters in your home and an unlimited number of Receiver Collars can be used with one or more Barrier Transmitters. If you have multiple pets, you may want to allow one pet access to an area while denying access to another pet. With the purchase of additional Receiver Collars and Barrier Transmitters, you can accomplish this by using the Mode A and Mode B functions.



All PetSafe® Pawz Away<sup>™</sup> Mini Barrier Transmitters and Receiver Collars come preset to mode A. Each Receiver Collar can operate in one of two different modes—A or B. Each Barrier Transmitter may be set to either A, B, or AB mode to allow for multiple configurations.

When the Barrier Transmitter and Receiver Collar are set to mode A, the Barrier Transmitter denies access to pets wearing a Receiver Collar programmed to mode A. Receiver Collars set to mode B will not pick up the signal from a Barrier Transmitter set to mode A.

When the Barrier Transmitter and Receiver Collar are set to mode B, the Barrier Transmitter denies access to pets wearing a Receiver Collar programmed to mode B. Receiver Collars set to mode A will not pick up the signal from a Barrier Transmitter set to mode B.

When the Barrier Transmitter is set to mode AB, the Barrier Transmitter denies access to all pets wearing Receiver Collars.

#### Programming the Mode Settings

4B

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All programming is done through the Barrier Transmitter and the programming is synchronised with the Receiver Collar. The Receiver Collar cannot be programmed separately from the Barrier Transmitter.

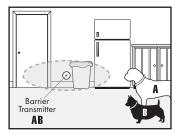
You may synchronise multiple Receiver Collars to a single Barrier Transmitter at one time. However, make sure any Receiver Collar you do not wish to synchronise is turned OFF (O) during the programming procedure. Any collar that is within 75 cm of the Barrier Transmitter and turned ON (I) may be reprogrammed. Familiarize yourself with the steps outlined before attempting to program the Barrier Transmitter and Receiver Collar.

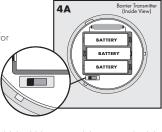
**CAUTION** To prevent an unintended stimulation, do not perform set up procedures while the Receiver Collar is on your pet.

- 1. Gather the Receiver Collar(s) you wish to synchronise with the Barrier Transmitter. Turn the Receiver Collar(s) ON (I) and place less than 30 cm from the Barrier Transmitter.
- Turn the Barrier Transmitter OFF by pressing the (-) button until there are no bars displayed in the LCD window. Remove the back cover.
- The mode switch is located inside the transmitter and is preset to mode A. Move the switch to the centre position for mode B or to the right position for mode AB (4A). Once you have selected the desired mode, replace the back cover.

Note: If you have selected mode AB you do not need to proceed with programming the receiver in the next steps. Receiver Collars set to mode A or mode B will each receive the radio signal from a Barrier Transmitter set to mode AB.

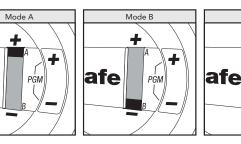
- 4. To program the Receiver Collar to either mode A or mode B, press and hold the (-) button and then press the (+) button for approximately 5 seconds. Programming is complete when you hear a series of three beeps from the Receiver Collar.
- 5. Once the Receiver Collar has been programmed, press the (+) button to turn the Barrier Transmitter ON. Check to make sure the black bar(s) appear on the LCD screen indicating the mode you have selected (4B) and reset the Barrier Transmitter to the desired range.





Mode AB

PGI



# TRAINING GUIDE

The PetSafe<sup>®</sup> Pawz Away<sup>™</sup> Mini Pet Barrier operates on the principle of positive and negative reinforcement. Your pet will learn to avoid the Barrier Areas you have set after receiving a Progressive Static Stimulation (negative reinforcement) and your pet will learn that he is more comfortable when he avoids the Barrier Areas (positive reinforcement).

In some cases, it may not be necessary to train your pet. You can let your pet wander freely to determine the new boundaries. **Monitor your pet during his first session.** Pets learn at different rates and it may take several times for your pet to successfully understand and honor the Barrier Areas.

#### **Begin Your Pet's First Session**

- 1. Move your pet away from the Barrier Area.
- 2. Turn the Receiver Collar ON (I). Place the Receiver Collar around your pet's neck. Be sure that the Receiver is directly under your pet's neck.
- 3. Allow your pet to wander freely to learn the new boundaries.

#### **Further Training**

If your pet is confused or unsure how to avoid the Barrier Areas then you may need to teach your pet how to do so by following these easy training steps:

1. Place a second non metallic collar on your pet BELOW the Receiver Collar and attach a long lead.

CAUTION Be sure the extra collar does not put pressure on the Contact Points of the Receiver Collar.

- Walk your pet toward the Barrier Area. As soon as you hear the tone or you see that your pet is receiving a Static Stimulation, gently pull him away from the Barrier Area and back into the safe zone.
- 3. Reward your pet with praise each time he leaves the Barrier Area.
- 4. Practice this technique a few times until you feel that your pet is mastering avoidance of the Barrier Areas.

#### Be sure to never force or entice your pet to enter the Barrier Areas.

# **Additional Information**

- The system should only be used with healthy pets. Contact your veterinarian if you have concerns about the medical condition of your pet (medication, pregnant, heart conditions, etc).
- This system is not for use with aggressive pets. If your pet may pose a threat to others, DO NOT USE THIS SYSTEM. If you are unsure if your dog is aggressive, please consult your veterinarian or a certified trainer.

TROUBLESHOOTING	
Barrier Transmitter does not appear to work.	<ul> <li>Check segment indicator on Barrier Transmitter.</li> <li>Check/replace batteries in Barrier Transmitter.</li> <li>Increase the Barrier Area range on the Barrier Transmitter.</li> <li>Check that the Barrier Transmitter setting corresponds to the Receiver Collar setting. (i.e. Barrier Transmitter is set to mode A and Receiver Collar is synchronised to pick up mode A (see "Additional Features" section).</li> </ul>
Barrier Area range is too small.	<ul><li>Check/replace batteries in Receiver Collar.</li><li>Adjust Barrier Transmitter range to increase Barrier Area size.</li></ul>
Barrier Area range is too big.	Adjust Barrier Transmitter range to decrease Barrier Area size.

### Warranty

#### Three Year Non-Transferable Limited Warranty

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at www.petsafe.net and/or are available by contacting your local Customer Care Centre.

Europe – Radio Systems PetSafe Europe Ltd., 2nd Floor, Elgee Building, Market Square, Dundalk, Co. Louth, Ireland Canada – Radio Systems Corporation, 10427 PetSafe Way, Knoxville, TN 37932 USA

**Australia/New Zealand** – In compliance with the Australian Consumer Law, Warranties Against Defects, effective January 1, 2012, warranty details of this Product are as follows: Radio Systems Australia Pty Ltd. (hereinafter referred to as "Radio Systems") warrants to the original retail purchaser, and not any other purchaser or subsequent owner, that its Product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of three (3) years from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the Product, or a gift recipient of a new Product that is unopened and in its original packaging. When serviced by Radio Systems Customer Service, Radio Systems covers labour and parts for the first three years of ownership; after the first three years, a service or upgrade charge will apply relative to replacement of the Product with new or refurbished items at Radio Systems' sole discretion.

The limited warranty is non-transferrable and shall automatically terminate if the original retail consumer purchaser resells the Radio Systems Product or transfers the property on which the Radio Systems Product is installed. This Limited Warranty excludes accidental damage due to dog chews; lightning damage; or neglect, alteration, and misuse. Consumers who purchase products outside of Australia, New Zealand, or from an unauthorised dealer will need to return the Product to the original place of purchase for any warranty issues.

Please note that Radio Systems does not provide refunds, replacements, or upgrades for change of mind, or for any other reason outside of these Warranty terms.

Claims Procedure: Any claim made under this Warranty should be made directly to Radio Systems Australia Pty Ltd. Customer Care Centre at:

Radio Systems Australia Pty Ltd. PO Box 7266, Gold Coast Mail Centre QLD 9726, Australia Australia Residents: 1800 786 608 New Zealand Residents: 0800 543 054 Email: info@petsafeaustralia.com.au

To file a claim, a proof of purchase must be provided. Without a proof of purchase, Radio Systems will not repair or replace faulty components. Radio Systems requests the Consumer to contact the Radio Systems Customer Care Centre to obtain a Warranty Return number, prior to sending the Product. Failure to do so may delay in the repair or replacement of the Product.

If the Product is deemed to be faulty within 30 days from date of original purchase, Radio Systems will organise for a replacement to be sent in advance of returning the faulty Product. A Post Bag will be included with the replacement Product for the return of the faulty Product. The Product must be returned within 7 days of receiving the replacement. If the Product is deemed to be faulty after 30 days from the date of original purchase, the consumer will be required to return the Product to Radio Systems at the consumer's own expense. Radio Systems will test and replace the faulty unit

or its components and return to the consumer free of charge, provided the Product is within its said warranty period. This warranty is in addition to other rights and remedies available to you under the law. Radio Systems goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you have any queries or require any further information, please contact our Customer Care Centre on 1800 786 608 (Australia) or 0800 543 054 (New Zealand).

### Compliance

Modification or changes to this equipment not expressly approved by Radio Systems Corporation may void the user's authority to operate the equipment.

CE

This Product has been tested and found to comply with the EU Electromagnetic Compatibility and Low Voltage Directive. Unauthorised changes or modifications to the Product that are not approved by Radio Systems Corporation could void the user's authority to operate the Product, and void the warranty.

This Product is in compliance with the provisions of the EMC and LV directives. The Declaration of Conformity can be found at: www.petsafe.net/customercare/eu\_docs.php.

#### IC

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

#### ACMA

This device complies with the applicable EMC requirements specified by the ACMA (Australian Communications and Media Authority).

# 🕱 Battery Disposal

Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries. This device operates on three AAA alkaline and two (CR2032) lithium batteries. Replace only with equivalent battery available from the Customer Care Centre. For a listing of Customer Care Centre telephone numbers in your area, visit www.petsafe.net.

# 🛪 Important Recycling Advice

Please respect the Waste Electrical and Electronic Equipment regulations in your country. This equipment must be recycled. At the end of the product life, do not place it in the normal municipal waste system. Please check the regulations in your area or return it to where it was purchased so that it can be placed in our recycling system. If these options are not possible, please contact the Customer Care Centre for further information.

# Terms of Use and Limitation of Liability

#### 1. Terms of Use

Use of this Product is subject to your acceptance without modification of the terms, conditions and notices contained herein. Use of this Product implies acceptance of all such terms, conditions and notices. If you do not wish to accept these terms, conditions, and notices, please return the Product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care Centre together with proof of purchase for a full refund.

#### 2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament or size/weight of your pet may not be suitable for this Product. Radio Systems Corporation recommends that this Product is not used if your pet is aggressive and accepts no liability for determining suitability in individual cases. If you are unsure whether this Product is appropriate for your pet, please consult your veterinarian or certified trainer priorto use. Proper use includes, without limitation, reviewing the entire Training Guide and any specific safety information statements.

#### 3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure or provoke. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

#### 4. Limitation of Liability

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the misuse of this Product. The Purchaser assumes all risks and liability from the use of this Product to the fullest extent permissible by law.

#### 5. Modification of Terms and Conditions

Radio Systems Corporation reserves the right to change the terms, conditions and notices governing this Product from time to time. If such changes have been notified to you prior to your use of this Product, they shall be binding on you as if incorporated herein.

Covered by U.S. Patent Nos.: 7,046,152; 7,068,174; 7,117,822; 7,204,204; 7,278,376; 7,495,570; 8,342,135.

PetSafe® products are designed to enhance the relationship between you and your pet. To learn more about our extensive product range which includes Containment Systems, Training Systems, Bark Control, Pet Doors, Health & Wellness, Waste Management and Play & Challenge products, please visit www.petsafe.net.

> Radio Systems Corporation 10427 PetSafe Way Knoxville, TN 37932 1-800-732-2677

Radio Systems PetSafe Europe Ltd. 2nd Floor, Elgee Building, Market Square Dundalk, Co. Louth, Ireland +353 (0) 76 892 0427

www.petsafe.net

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