



(JP) Aqua Cube Pet Fountain

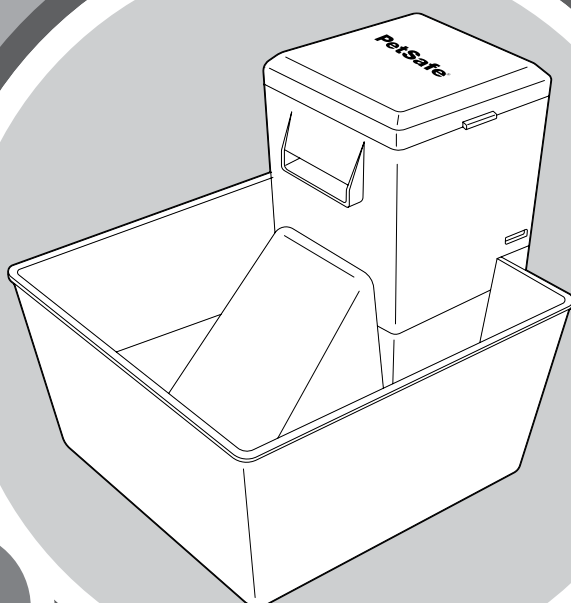
Aqua Cube Pet Fountain

CUBE-BL-JP-18

CUBE-PK-JP-18

CUBE-YL-JP-18

(JP) 1.2 Litre Capacity



protect. teach. love:

[JP] Operating Guide

**(JP) Please read this entire guide
before beginning**

IMPORTANT SAFETY INFORMATION

Explanation of Attention Words and Symbols used in this guide

⚠ WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

CAUTION

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

NOTICE

NOTICE is used to address safe use practices not related to personal injury.

⚠ WARNING

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock and/or injury to persons, including the following:

- To reduce the risk of injury, close supervision is necessary when an appliance is used by or near children.
- To protect against electric shock, do not place electrical power cord or plug in water or other liquids.
- Only use attachments recommended or sold by the manufacturer.
- Do not use outdoors. FOR INDOOR HOUSEHOLD USE ONLY.
- Do not unplug by pulling on electrical power cord. To unplug, grasp the plug, not the electrical power cord.
- Do not operate any appliance if it has a damaged electrical power cord or plug, or if it is malfunctioning or has been damaged.
- For a portable appliance - To reduce the risk of electrical shock, do not place or store an appliance where it can fall or be pulled into a tub or sink.
- Always unplug any appliance when not in use, before putting on or taking off parts and before cleaning. Never pull on the electrical power cord to remove the plug from the wall outlet.
- Do not use an appliance for anything other than its intended use.
- If the plug of this device gets wet, turn off the electricity to that wall outlet. Do not attempt to unplug.
- Examine this appliance after installation. Do not plug in if there is water on the electrical power cord or plug.

CAUTION

- Do not allow pets to chew on or swallow any parts. If you are concerned about the electrical power cord, purchase a cord conduit (a hard plastic protector) at any hardware store to protect the electrical power cord.
- The Pet Fountain parts are BPA-FREE. However, some animals have been known to be sensitive to plastic food and water containers. If your animal shows signs of an allergic reaction to the plastic, please discontinue use until you have consulted with your veterinarian.

NOTICE

- The Pet Fountain is intended to run continuously (always plugged into electricity), as long as the water level is maintained and the Pet Fountain is cleaned regularly. Be sure to check the Pet Fountain regularly to help prevent damage to the Pump, as the water may get consumed or evaporate causing the Pump to run dry. Never plug in the Pet Fountain without water filled to the appropriate level.
- Do not attempt repairs on the Pump motor yourself.
- To avoid the possibility of the plug or wall outlet getting wet, the wall outlet should always be above the level of the Pet Fountain.
- If an extension cord is necessary, an extension cord with a proper rating should be used.
- The electrical use of this appliance is 2.5 watts.
- Do not use appliance for anything other than intended use. The use of attachments not recommended or sold by the manufacturer may cause an unsafe condition. Do not modify the appliance.
- Do not install or store appliance where it will be exposed to weather or temperatures below 4.5°C.
- Read and observe all important notices listed on the appliance and in the packaging.

SAVE THESE INSTRUCTIONS

This product can be changed without notice for improvements.

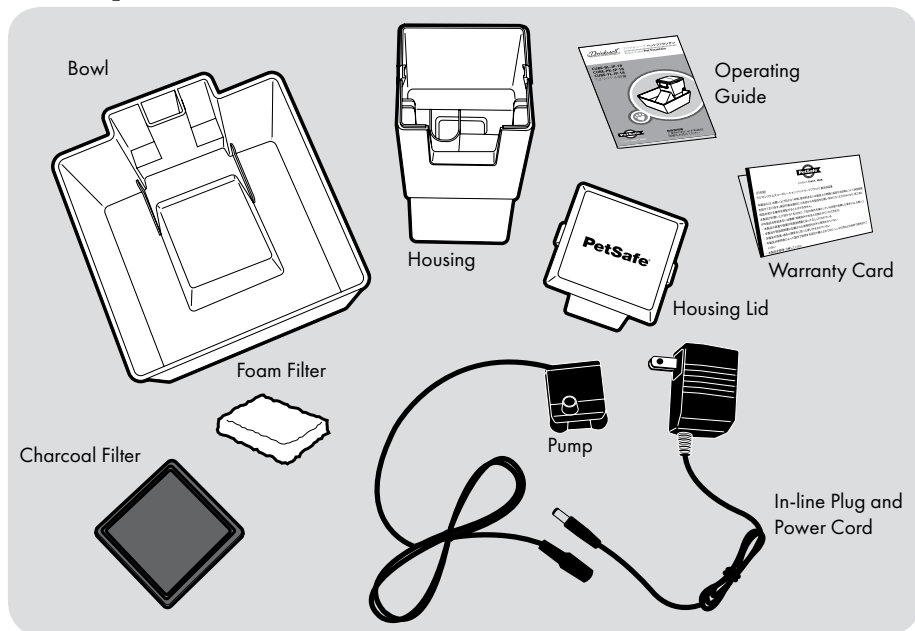
Thank you for choosing the PetSafe* brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools enhance the relationship between pets and their owners. **If you have any questions about our products, please visit our website at www.petsafe.net or contact our Customer Care Centre.**

To get the most protection out of your warranty, please register your product within 30 days at www.petsafe.net. By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Centre, we will be able to help you faster. Most importantly, your valuable information will never be given or sold to anyone. Complete warranty information is available online at www.petsafe.net.

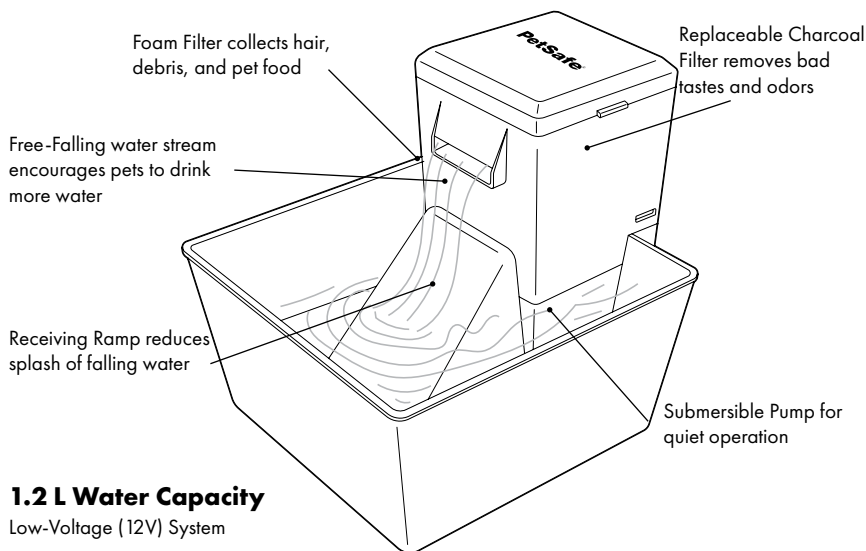
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Components



Features



*The water in the Bowl of the Pet Fountain may reflect the bright color of the Housing, however the filtered water is clear.

Key Definitions

Bowl: The Bowl is the foundation of the Pet Fountain. It features a “cord channel” to hide the electrical power cord from view.

Housing: Water is pumped up through the Housing to cycle through the Charcoal Filter and out the spout to create a waterfall into the Bowl.

Housing Lid: The Housing Lid snaps in place over the Housing, keeping pets out of the Charcoal Filter.

Charcoal Filter: The 3-layer Charcoal Filter is made with granulated carbon derived from coconut shells. The Charcoal Filter absorbs bad tastes and odors as the water passes through and helps keep the water tasting fresh and more appealing to pets.

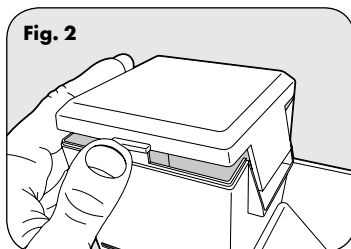
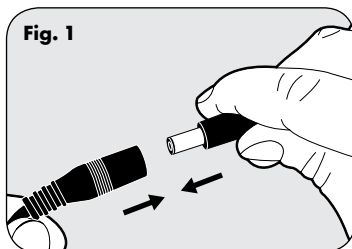
Foam Filter: The Foam Filter collects any hair, debris, and pet food before they reach the Pump.

Pump: The small aquarium Pump can be partially dismantled for cleaning. THE PUMP IS NOT DISHWASHER SAFE! Remove Pump from Pet Fountain before cleaning (See “Pump Maintenance” section for detailed instructions). The Pump also features a removable In-Line Plug for easy attachment and removal.

Operating Instructions

Important: DO NOT RUN DRY - FOR INDOOR HOUSEHOLD USE ONLY.

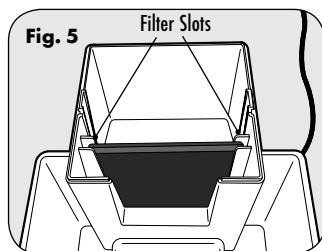
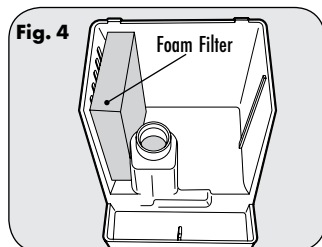
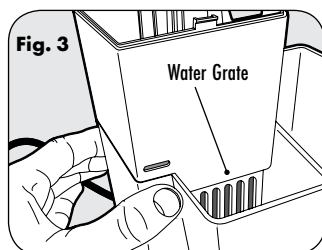
1. As with any electrical appliance, check the electrical power cord for any tears or damage before use.
2. Make sure the In-Line Plug is connected. When connected properly the silver tip is not showing (**Fig. 1**).
3. Remove the Housing Lid by placing a finger underneath the tabs on the either side of the Housing Lid, lift up (**Fig. 2**).



4. Remove the Housing by squeezing the Bowl just beneath the locking tabs at the back (**Fig. 3**) and lift up on the Housing.
5. Turn Housing over and insert the Foam Filter on the side of the Housing with the water grate (**Fig. 4**).
6. Attach the Housing to the Bowl. Push Housing down firmly until the locking tabs snaps into place.
7. Insert the Charcoal Filter. The Charcoal Filter will fit in the Filter Slots on the inside of the Housing. Make sure it is pushed all the way down and that the black side of the Charcoal Filter is facing out toward the Bowl (**Fig. 5**).

Important: Rinse the filter thoroughly under cold water before placing in the Pet Fountain. This will remove any loose charcoal dust, which is harmless. A small amount of charcoal dust may shed for the life of the filter. This is normal and not harmful to your pet.

8. Place Pet Fountain in desired location. **Important:** To protect your floor always use a protective mat such as a towel or water-resistant placement. This will help protect your floor from any splashing or spills caused by your pet.
9. Fill the Pet Fountain by pouring water directly into the Bowl and the Filter Housing, this will prime the Pump. We recommend leaving at least 6 mm to 12 mm of space between the water level and the Bowl rim. Replace the Housing Lid.
10. Before you plug in the Pet Fountain, make sure the electrical power cord and your hands are dry. Plug the Pet Fountain into a standard electrical outlet.
11. Add water to the Pet Fountain as needed. Never let the water level fall below **13 mm** above the bottom of the bowl or you may risk Pump failure. Replacement Pumps are sold separately by calling the Customer Care Centre at 0120-208-278.



Pet Fountain Disassembly & Cleaning

FILTER SYSTEM

The Pet Fountain is equipped with two types of filters that should be replaced on a regular basis. The Charcoal Filter removes bad tastes and odours, keeping water fresh. The Foam Filter collects hair, debris and pet food and prevents them from reaching the Pump, providing optimal filtration. The filters together will keep the Pump cleaner and provide fresher water to your pet.



CHARCOAL FILTER: Filters should be changed every two to four weeks. Replace filters more frequently when using the Pet Fountain for multiple pets or pets that produce a lot of saliva. **Important:** Always rinse the Charcoal Filter prior to use. A small amount of charcoal dust may be released for the life of the filter, this is normal and is not harmful to your pet.



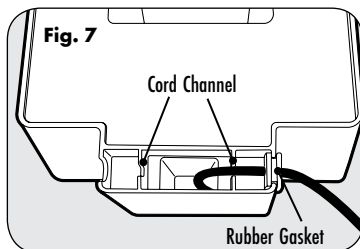
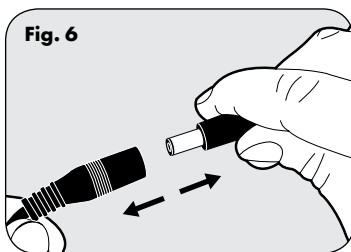
FOAM FILTER: Replace the Foam Filter every one to two months, depending on the number of pets using the Pet Fountain. If you do not intend to replace the filter at the time of cleaning, rinse the Foam Filter thoroughly with fresh water.

Filters are an added feature of the Pet Fountain. Using the filters is not required for normal operation. However, when used properly and changed regularly, the filters help keep the water cleaner and fresher, while extending the life of your Pet Fountain. Filters may be rinsed out when the Pet Fountain is cleaned. **Important:** Never wash the filters with soapy water, as the soap residue will seep into the filters and cannot be removed. Only rinse the filters with water.

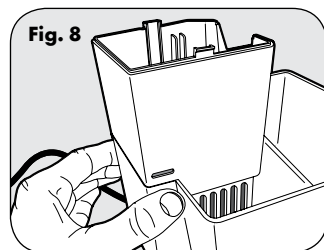
PET FOUNTAIN:

Important: Clean Pet Fountain once a week.

1. Unplug Pet Fountain and disconnect the In-Line Plug (**Fig. 6**).
2. Remove Housing Lid and remove the Charcoal Filter.
3. Empty the water out of the Pet Fountain.
4. Flip the Bowl over and slide the rubber gasket off of the Bowl. Remove the cord from the Cord Channel, it should now be loose for easy removal (**Fig. 7**).

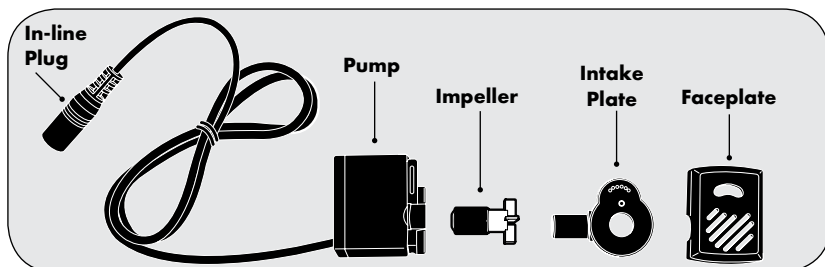


5. Remove the Housing by squeezing the Bowl just beneath the locking tabs at the back (**Fig. 8**) and lift up on the Housing.
6. Remove the Foam Filter from the underside of the Housing.
7. Remove the Pump from its cavity by placing your index finger and thumb on each side and lift Pump straight up – this may require slight force until suction cups release.
8. Pull the electrical power cord up through the opening until the Pump is completely removed from the Bowl.
9. Once the Pet Fountain is completely disassembled, you will have 3 plastic parts, the Charcoal Filter, the Foam Filter, and the Pump.
10. Handwash the Pet Fountain plastic parts with warm water and soap. The Pet Fountain may also be cleaned with a diluted chlorine bleach solution (10% chlorine bleach and 90% water). **Important:** Be sure to rinse thoroughly with fresh water. You can also put the Pet Fountain in the top rack of the dishwasher. Remove the Pump before placing the Pet Fountain in the dishwasher. **DO NOT PLACE PUMP IN DISHWASHER!** If possible, it is recommended that you turn down the heat of the water inside the dishwasher.
11. If you have trouble reaching certain spots or hard-to-reach corners, try using a cotton swab or purchase the Drinkwell® Cleaning Kit, a 3-Piece Brush kit. To purchase a Cleaning Kit, visit our website at www.petsafe.net to locate a retailer near you or call our Customer Care Centre at 0120-208-278.

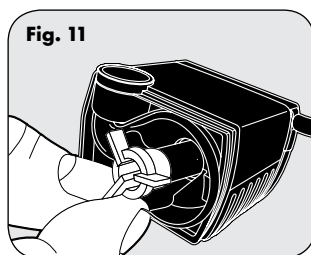


Pump Maintenance

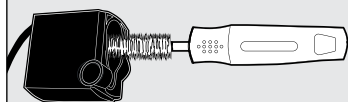
Important: Cleaning the Pump is essential to the longevity of the Pet Fountain, as well as the cleanliness of the water. Clean the Pump at least every two weeks. Warranty may be voided if the Pump's motor is not cleaned regularly.



1. Remove Pump from the Pet Fountain as explained in the "Pet Fountain Disassembly and Cleaning" section.
2. Once the Pump is out of the Pet Fountain, with your thumb and forefinger, gently squeeze on either side of the Faceplate and pull it off. It may be necessary to insert a fingernail into the seam of the Faceplate to pry it off (**Fig. 9**).
3. Next, you will want to remove the Intake Plate by placing your finger underneath the small lip, pull it away from the Pump (**Fig. 10**).
4. Once the Intake Plate is removed, you can remove the Impeller (white, 3-bladed propeller), which is held in place magnetically. To remove Impeller, use a fingernail to get underneath the plastic blade and lift out (**Fig. 11**).



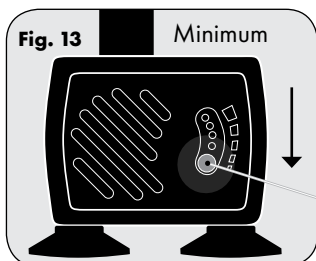
5. Once the Pump is disassembled you can clean the parts with warm water and soap. Use a cotton swab or the "motor brush" from the Drinkwell® Cleaning Kit to get into the Pump's motor cavity and remove any build-up (**Fig. 12**). For added disinfecting and hard water removal, clean the Pump's motor with a diluted chlorine bleach solution (10% chlorine bleach and 90% water). **Important:** Be sure to rinse thoroughly with fresh water.

Fig. 12

6. Once the parts are clean, reassemble the Pump for use.
 - a) Replace the Impeller.
 - b) Replace the Intake Plate.
 - c) Replace the Faceplate.

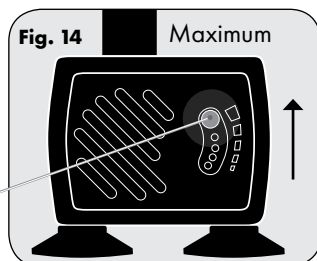
Pet Fountain Reassembly

1. Check the flow control on the Pump. Make sure it is in the desired flow rate position (**Fig. 13 & 14**).

**Fig. 13**

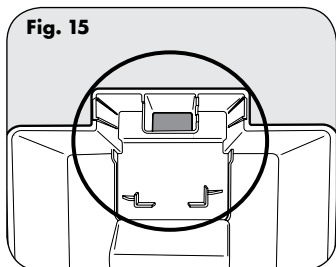
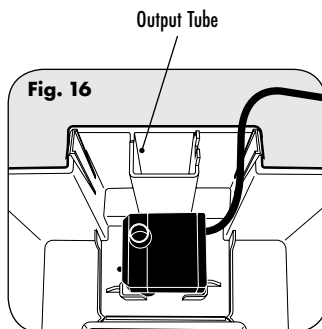
Minimum

Flow Control Knob

**Fig. 14**

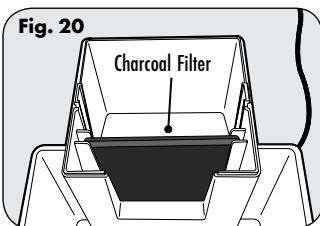
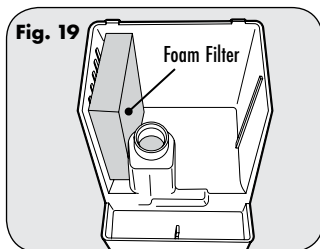
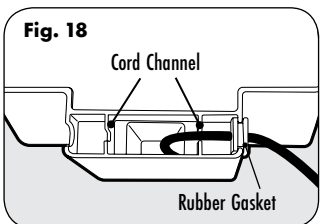
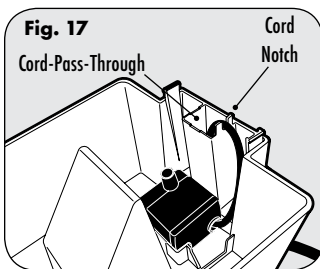
Maximum

2. Place the Pump into the Bowl between the Pump placement guides (**Fig. 15**). Be sure the Pump is placed with the output tube toward the left side, when looking at the Pet Fountain from the front (**Fig. 16**). If the Pump is installed incorrectly, it will not allow the Housing to attach properly. If this is the case, simply turn the Pump around.

**Fig. 15****Fig. 16**

Output Tube

3. With the Pump in place, the electrical power cord on the Pump should be aligned with the Cord Notch at the top of the Cord-Pass-Through tube. Make sure the In-line plug is disconnected. Feed the In-Line Plug through the opening and be sure to place the electrical power cord in between the Cord Notch (**Fig. 17**).
4. Next, feed the electrical power cord through the bottom of the Bowl until there is no slack left in the electrical power cord. Press the electrical power cord into the cord channel and feed through the Cord Channel on either side on back of the Bowl (**Fig. 18**). Fit rubber gasket in place.
5. Turn Housing over and insert the Foam Filter on the side of the Housing with the water grate (**Fig. 19**).
6. Attach the Housing to the Bowl. Push Housing down firmly until the locking tabs snaps into place.
7. Replace your Charcoal Filter. Make sure the black side is facing out toward the Bowl (**Fig. 20**).
8. Place Pet Fountain in desired location. **Important:** To protect your floor always use a protective mat such as a towel or water-resistant placement. This will help protect your floor from any splashing or spills caused by your pet.
9. Fill the Housing and Bowl with water. Replace the Housing Lid.
10. Before you plug in the Pet Fountain, make sure the electrical power cord and your hands are dry. Plug the Pet Fountain into a standard electrical wall outlet.



The Pet Fountain and Your Environment

If you live in a humid environment and have problems with mold or algae, soak all pet fountain parts in a diluted chlorine bleach solution (10% chlorine bleach and 90% water) for 10 minutes after regular cleaning. Also, pour the diluted chlorine bleach solution into the motor cavity.

If you have hard water, small white mineral deposits may form on or inside the Pump. This can eventually prevent the Impeller from turning properly. To avoid replacement or damage to the Pump, please take the following precautions:

1. Clean the Pump more frequently.
 2. Clean the Pump with a diluted chlorine bleach solution weekly.
 3. Use bottled water or soft water instead of tap water.
-

General Tips

- When being introduced to the Pet Fountain, your pet may be cautious of this new and unusual object. After beginning operation of your Pet Fountain, simply allow your pet to adjust at his or her own pace. Some pets may take several days or longer to begin use, while others will start using the Pet Fountain very quickly.
- Your pet may prefer that the Pet Fountain be placed away from their normal feeding area.
- Add ice cubes to the bowl for refreshing, ice-cold running water.

Warranty and Customer Care

This product has the benefit of a 1 (one) year limited manufacturer's warranty. This warranty does not cover damage from accidents, misuse or abuse. It also specifically excludes incidental or consequential damages as allowed by law. Loss of function as a result of lack of cleaning, debris or mineralization from "hard water" does not qualify under this warranty (Refer to cleaning instructions and environmental notes).

Details of the warranty applicable to this product and its terms can be found at www.petsafe.net.

Please contact your local Customer Care Centre at 0120-208-278 with any set-up or technical difficulties you experience, and if necessary to assist in the replacement of your product.

Compliance

CE This equipment complies with the EMC and Low Voltage Directives. Unauthorised changes or modifications to the product that are not approved by Radio Systems Corporation may violate EU regulations, could void the user's authority to operate the equipment, and will void the warranty.

The Declaration of Conformity can be found at:
http://www.petsafe.net/customer care/eu_docs.php.

Important Recycling Advice

Please respect the Waste Electrical and Electronic Equipment regulations in your country. If you no longer require this equipment, do not place it in the normal municipal waste system. Follow local regulations and ordinances for proper disposal.

Terms of Use and Limitation of Liability

1. **Terms of Use**

Use of this Product is subject to your acceptance without modification of the terms, conditions and notices contained herein. Use of this Product implies acceptance of all such terms, conditions and notices.

2. **Proper Use**

If you are unsure whether this Product is appropriate for your pet, please consult your veterinarian or certified trainer prior to use. Proper use includes, without limitation, reviewing the entire Operating Guide and any important safety information.

3. **No Unlawful or Prohibited Use**

This Product is designed for use with pets only. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

4. **Limitation of Liability**

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the misuse of this Product. The Purchaser assumes all risks and liability from the use of this Product to the fullest extent permissible by law.

5. **Modification of Terms and Conditions**

Radio Systems Corporation reserves the right to change the terms, conditions and notices governing this Product from time to time. If such changes have been notified to you prior to your use of this Product, they shall be binding on you as if incorporated herein.

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PetSafe* products are designed to enhance the relationship between you and your pet. To learn more about our extensive product range which includes Containment Systems, Training Systems, Bark Control, Pet Doors, Health & Wellness, Waste Management and Play & Challenge products, please visit www.petsafe.net.

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	Description: MANUAL CUBE-JP-18 EN REF ONLY	
	Created by: GW	Updated by: TL
	Initial Creation Date: June 20, 2014	
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	Date Approved: March 2, 2016	
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	Revision Date: January 14, 2016	