



Operating Guide  
Manuel d'utilisation  
Gebruiksaanwijzing  
Manual de funcionamiento  
Guida all'uso  
Gebrauchsanweisung

**SEDONA-PG-CA-17**

**SEDONA-PG-UK-17**

**SEDONA-PG-AU-17**

**SEDONA-PG-EU-19**

**Sedona Pet Fountain**

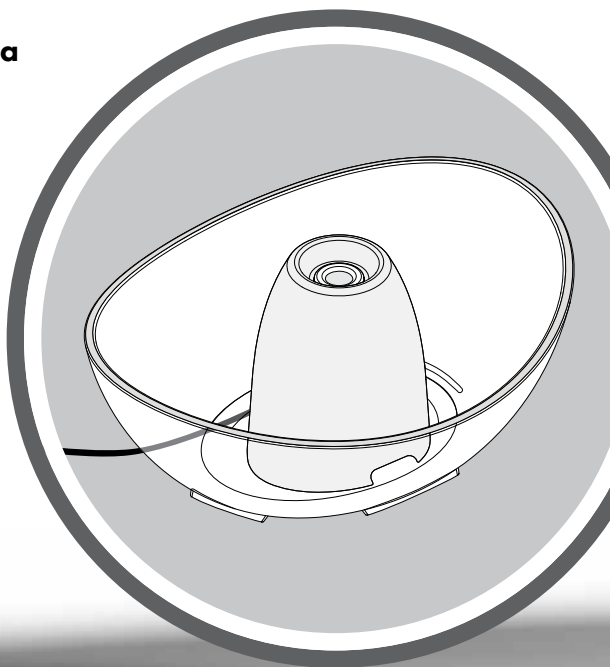
**Fontaine pour animaux de compagnie Sedona**

**Sedona drinkfontein**

**Fuente para mascotas Sedona**

**Fontana per animali  
domestici Sedona**

**Trinkbrunnen Sedona**



protect. teach. love.®

Please read this entire guide before beginning

Veuillez lire ce manuel en entier avant de commencer

Gelieve deze gids volledig door te lezen voordat u begint

Por favor, lea detenidamente este manual antes de empezar

Leggere attentamente la guida all'uso prima di utilizzare

Bitte lesen Sie die ganze Gebrauchsanleitung aufmerksam durch, ehe Sie beginnen

Hereinafter Radio Systems Corporation, Radio Systems PetSafe Europe Ltd., Radio Systems Australia Pty Ltd. and any other affiliate or Brand of Radio Systems Corporation may be referred to collectively as "We" or "Us".

## IMPORTANT SAFETY INFORMATION

Explanation of Attention Words and Symbols used in this guide

**⚠ WARNING** **WARNING** indicates a hazardous situation which, if not avoided, could result in death or serious injury.

**CAUTION** **CAUTION**, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

**NOTICE** **NOTICE** is used to address safe use practices not related to personal injury.

- 
- ⚠ WARNING** When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock and/or injury to persons, including the following:
- To reduce the risk of injury, close supervision is necessary when an appliance is used by or near children.
  - To protect against electric shock, do not place electrical power cord or plug in water or other liquids.
  - Do not use outdoors. Do not run dry. **FOR INDOOR HOUSEHOLD USE ONLY.**
  - Do not pull on the electrical power cord to remove the plug from the wall outlet.
  - To unplug, grasp the plug, not the electrical power cord.
  - Do not operate any appliance if it has a damaged electrical power cord or plug, or if it is malfunctioning or has been damaged. Call Customer Care Centre immediately for further instructions.
  - For a portable appliance - To reduce the risk of electric shock, do not place or store an appliance where it can fall or be pulled into a bathtub or sink.
  - Always unplug any appliance when not in use, before putting on or taking off parts, and before cleaning.
  - Do not use an appliance for anything other than its intended use.
  - If the plug of this device gets wet, turn off the electricity to that wall outlet. Do not attempt to unplug.
  - Examine this appliance after installation. Do not plug into wall outlet if there is water on the electrical power cord or plug.
  - Always unplug any appliance when not in use, before putting on or taking off parts, and before cleaning. Never pull on the electrical power cord to remove the plug from the wall outlet.

**CAUTION**

- Do not allow pets to chew on or swallow any parts. If you are concerned about the electrical power cord, purchase a cord conduit (a hard plastic protector) at any hardware store.
- The plastic Pet Fountain parts are BPA-FREE. However, some animals have been known to be sensitive to plastic food and water containers. If your animal shows signs of an allergic reaction to the plastic, please discontinue use until you have consulted with your veterinarian.

**NOTICE**

- The Pet Fountain is intended to run continuously (always plugged into a wall outlet), as long as the water level is maintained and the Pet Fountain is cleaned regularly. Be sure to check the fountain regularly to help prevent damage to the Pump, as the water may get consumed or evaporate causing the Pump to run dry. Never plug in the Pet Fountain without water filled to the appropriate level.
- Do not attempt repairs on the Pump motor yourself.
- To avoid the possibility of the plug or wall outlet getting wet, the wall outlet should always be above the level of the Pet Fountain.
- If an extension cord is necessary, an extension cord with a proper rating should be used.
- The electrical use of this appliance is 2.5 watts.
- The use of attachments not recommended or sold by the manufacturer may cause an unsafe condition. Do not modify the appliance.
- Do not install or store appliance where it will be exposed to weather or temperatures below 4.5° C.
- Read and observe all important notices listed on the appliance and in the packaging.
- Never wash the filter with soapy water as the soap residue will seep into the filter and cannot be removed. Only rinse the filter with water.
- Use only PetSafe® brand authorised replacement filters. If unauthorised filters are used it may void the warranty.

**SAVE THESE INSTRUCTIONS**

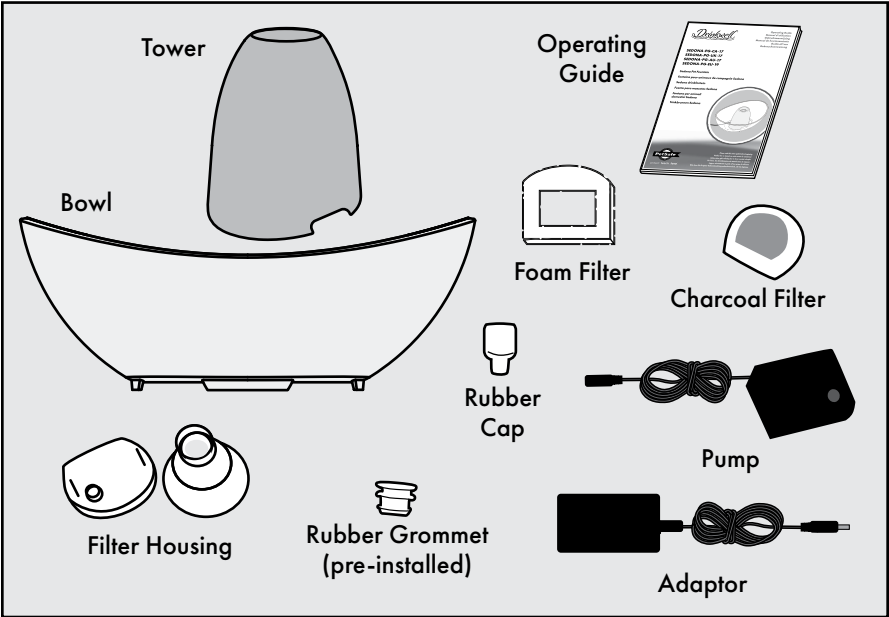
Thank you for choosing the PetSafe® brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools enhance the relationship between pets and their owners. **If you have any questions about our products or training your pet, please visit our website at [www.petsafe.net](http://www.petsafe.net) or contact our Customer Care Centre. For a listing of Customer Care Centre telephone numbers, visit our website at [www.petsafe.net](http://www.petsafe.net).**

To get the most protection out of your warranty, please register your product within 30 days at [www.petsafe.net](http://www.petsafe.net). By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Centre, we will be able to help you faster. Most importantly, your valuable information will never be given or sold to anyone. Complete warranty information is available on-line at [www.petsafe.net](http://www.petsafe.net).

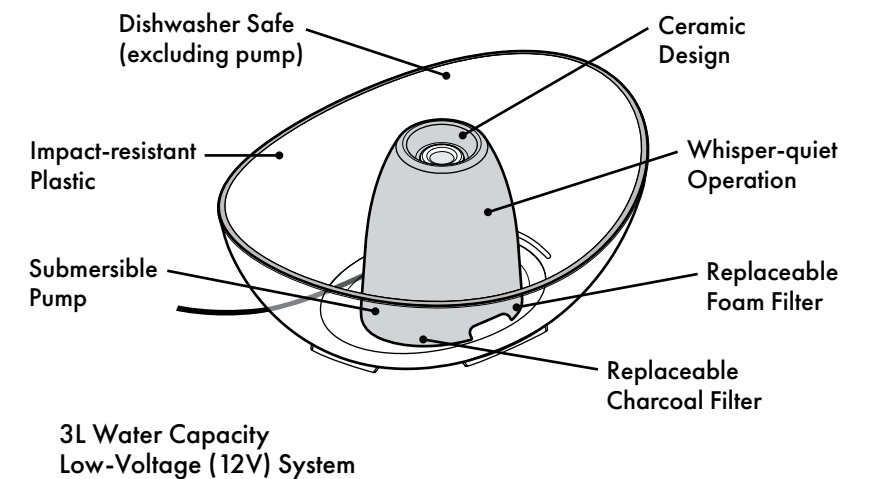
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# Components



# Features



# Key Definitions

**Bowl:** The plastic Bowl is the foundation of the Pet Fountain. The bottom of the Bowl features four indentations to run the electrical power cord through.

**Tower:** Water is pumped up through the ceramic Tower to cycle through the Charcoal Filter and out the top to create a waterfall into the Bowl.

**Filter Housing:** The plastic Filter Housing consists of a lid and base that holds the Charcoal Filter.

**Rubber Grommet:** The Rubber Grommet comes already installed in the top of the ceramic Tower and forms a seal between the Filter Housing and the Tower.

**Rubber Cap:** This rubber seal secures the electrical power cord to the inside of the Bowl and prevents leaking.

**Charcoal Filter:** The 3-layer filter is made with granulated carbon derived from coconut shells. The Charcoal Filter absorbs bad tastes and odours as the water passes through and helps keep the water tasting fresh and more appealing to pets.

**Foam Filter:** The Foam Filter collects any hair, debris, and pet food before they reach the Pump. It is important to use the Foam Filter as it helps maintain proper Pump function.

**Pump:** The small aquarium Pump can be partially dismantled for cleaning. THE PUMP IS NOT DISHWASHER SAFE! Remove Pump from the Pet Fountain before cleaning (see "Pump Maintenance" section for detailed instructions). The Pump also features a removable in-line plug for easy attachment and removal.

## Assemble Fountain

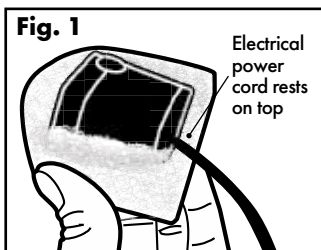
### ⚠ WARNING

- Do not pull on the electrical power cord to remove the plug from the wall outlet.
- To unplug, grasp the plug, not the electrical power cord.

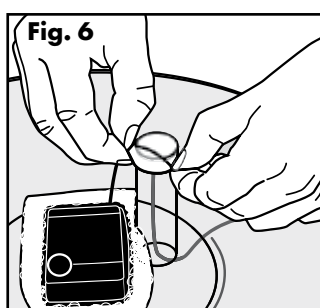
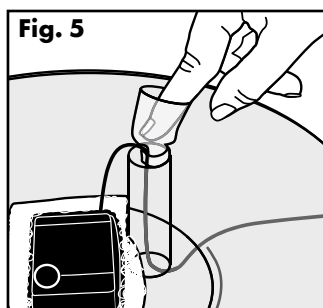
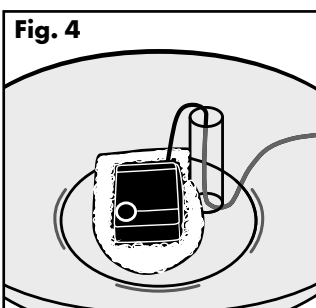
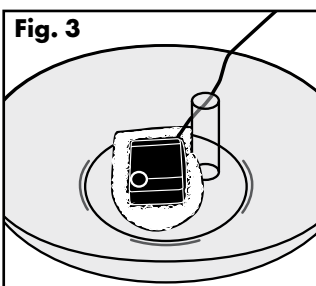
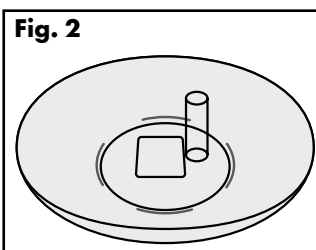
**Important:** DO NOT RUN DRY – FOR INDOOR USE ONLY. Monitor your Pet Fountain periodically for the first 12 hours to make sure it is running properly.

**Note:** Rinse all fountain parts with warm water before operating the pet fountain. This will remove any dust or residue that remain in the system from the manufacturing process.

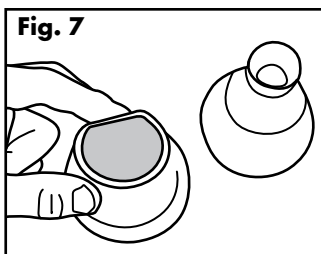
1. Carefully remove all the Pet Fountain components from the packaging and set aside prior to assembly.
2. As with any electrical device, check the electrical power cord for any tears or damage before use.
3. Place the Foam Filter around the Pump by inserting the Pump into the Foam Filter from the top. Make sure the electrical power cord rests on top of the Foam Filter (**Fig. 1**).



4. Position the bowl so that the raised post should be to the right of the square indentation (**Fig. 2**). Place the Pump inside the square indentation so the Pump outflow, the circular opening on the top of the Pump, is positioned in the bottom left corner of the square (**Fig. 3**).
5. Press down on the Pump to engage the suction cups. Once the Pump is securely in place, feed the in-line plug of the electrical power cord over and through the raised post and out the notch on the base of the Bowl (**Fig. 4**). There are four notches to choose from.
6. Remove the extra slack from the electrical power cord and insert the Rubber Cap into the raised post. Make sure the cord channel on the Rubber Cap is aligned with the electrical power cord, then insert your finger into the Rubber Cap and push all the way down (**Fig. 5**).
7. Fold the top of the Rubber Cap over the raised post to seal off the Bowl (**Fig. 6**).
8. Rinse the Charcoal Filter thoroughly under cool water before placing it into the Filter Housing. This will remove any loose charcoal dust, which is harmless. A small amount of charcoal dust may be released for the life of the filter. This is normal and is not harmful to your pet.

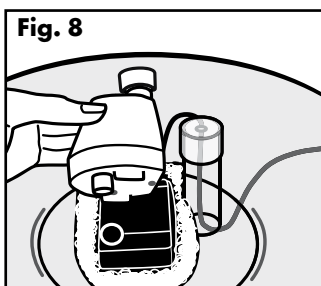


9. Detach the lid from the base of the Filter Housing. Once rinsed off, place the Charcoal Filter inside the base of the Filter Housing with the larger side of the filter facing down. The filter will only fit inside the base of the Filter Housing one way. If it does not fit, flip it over (**Fig. 7**).

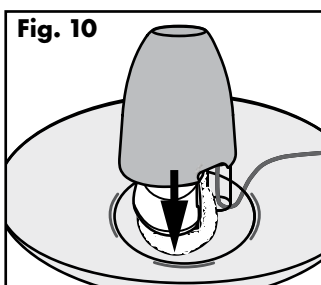
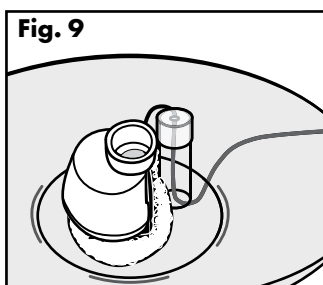


10. Attach the lid to the base of the Filter Housing. Press down until you hear it snap in place.

11. Attach the Filter Housing to the Pump by inserting the round notch under the base into the circular opening on top of the Pump (**Fig. 8**). The opening on top of the Filter Housing should be right next to the sealed raised post (**Fig. 9**).



12. Place the ceramic Tower inside the Bowl. The Rubber Grommet will create a seal between the Filter Housing and the Tower. Carefully lower the Tower until it rests flat (**Fig. 10**).



## Set Up and Add Water

1. Place the Pet Fountain in desired location. Do not pick up a full fountain by the Tower piece. To properly pick up the Pet Fountain, use both hands and grip the sidewalls of the Bowl and lift up.
2. Fill the Pet Fountain by pouring water directly into the Bowl. Leave at least 1.27 cm of space between the water level and the rim of the Bowl to help control spills and splashing. To protect your floor always use a protective mat, such as a towel or water resistant placemat. This will help protect your floor from splashing or spills caused by your pet.
3. Before you plug in the Pet Fountain, make sure the electrical power cord, the adaptor and your hands are completely dry. Connect the in-line plug and make sure no silver is showing, then plug the adaptor into a wall outlet.
4. Add water to the Bowl as needed. Never let the water level fall below 2.54 cm from the base of the Bowl or you might risk Pump failure. Replacement Pumps are sold separately by contacting the Customer Care Centre.



# Fountain Disassembly and Cleaning

## NOTICE

- Pet Fountain must be cleaned to continue working normally.
- Never wash the filters with soapy water, as the soap residue will seep into the filters and cannot be removed. Only rinse the filters with water.
- Use only PetSafe® brand authorised replacement filters. If unauthorised filters are used it may void the warranty.

**Note:** Use a soft cloth or sponge to prevent scratching the Bowl.

**CHARCOAL FILTER:** Replace Charcoal Filter every two to four weeks.

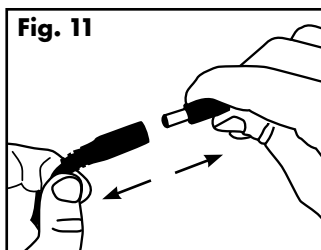
- Always rinse the Charcoal Filter prior to use.
- A small amount of charcoal dust may be released for the life of the filter, this is normal and is not harmful to your pet.
- Replace filters more frequently when using the fountain for multiple pets or pets that produce a lot of saliva.

**FOAM FILTER:** Replace the Foam Filter every four to six weeks.

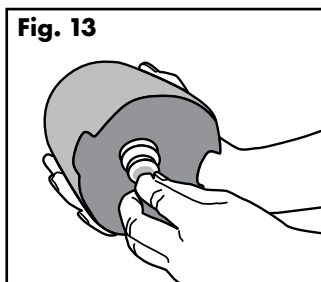
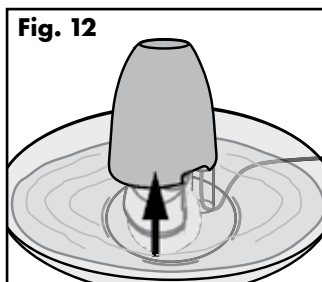
If you do not intend to replace the filter at the time of cleaning, rinse the Foam Filter thoroughly with fresh water.

**PET FOUNTAIN:** Clean the Pet Fountain once a week.

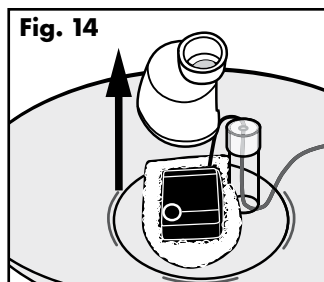
1. Unplug the Pet Fountain and disconnect the in-line plug (**Fig. 11**).
2. Carefully lift the Tower and allow the water to slowly pour back into the Bowl. Once all the water has been emptied into the Bowl, set the Tower aside for cleaning (**Fig. 12**).



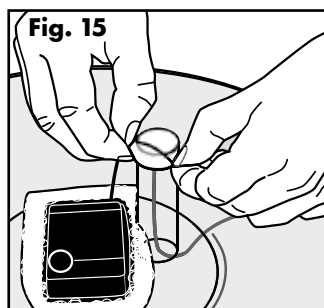
3. Take the Tower and turn upside down to remove the Rubber Grommet. Grab the Rubber Grommet from inside and pull straight out, set aside for cleaning (**Fig. 13**).



4. Remove the Filter Housing from the Pump by lifting straight up (**Fig. 14**).
5. Open the Filter Housing and remove the Charcoal Filter from inside and dispose. Set the lid and base of the Filter Housing aside for cleaning.
6. Remove the Rubber Cap affixed to the raised post by inserting a finger under the lip and pull straight up to remove (**Fig. 15**).



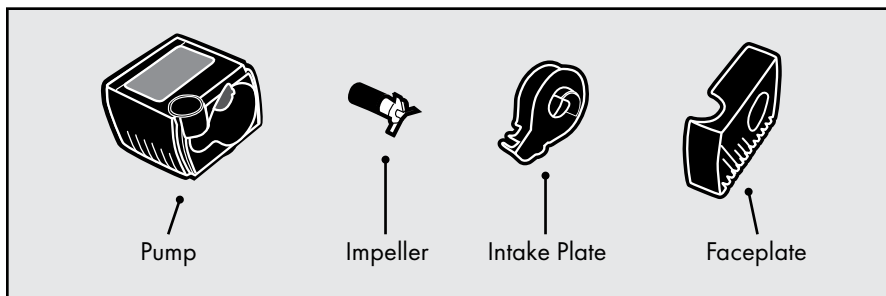
7. While securely holding the electrical power cord and the bottom of the Bowl with both hands, pour out the remaining water inside the Bowl into a sink.
8. With the in-line plug disconnected and water removed, grab the Pump and lift straight up to disengage the suction cups. Continue pulling the Pump's electrical power cord up and out through the raised post in the center of the Bowl. Once the Pump is completely removed from the Bowl, separate the Foam Filter and set aside for proper cleaning.



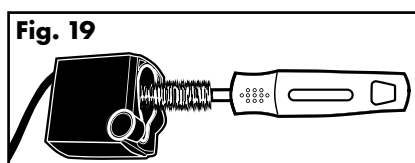
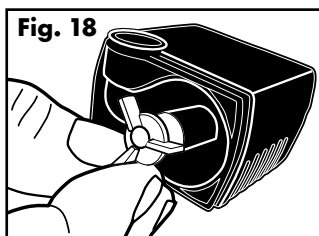
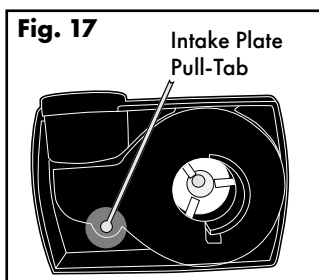
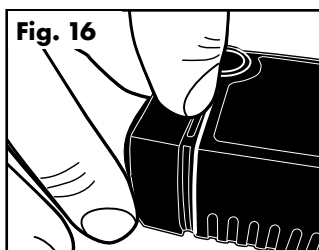
9. Once the Pet Fountain is completely disassembled, you will have: the Bowl, Tower, two rubber pieces, the Filter Housing, Foam Filter and the Pump.
10. Rinse the Foam Filter with water only or replace it with a new one.
11. See the "Pump Maintenance" section of this Operating Guide for detailed instructions on how to properly clean your Pump. **DO NOT PLACE PUMP IN DISHWASHER!**
12. Hand wash all other fountain parts with warm water and soap. Be sure to rinse thoroughly with fresh water. You can also put the Pet Fountain in the top rack of the dishwasher. If possible, it is recommended that you turn down the heat of the water inside the dishwasher.
13. If you have trouble reaching certain spots or hard-to-reach areas, try using a cotton swab or purchase the Drinkwell® Cleaning Kit, a 3-Piece Brush Kit. To purchase a Cleaning Kit, visit our website at [www.petsafe.net](http://www.petsafe.net) to locate a retailer near you or contact the Customer Care Centre.

# Pump Maintenance

**Important:** Cleaning the Pump is essential to the longevity of the Pet Fountain, as well as the cleanliness of the water. Clean the Pump every two weeks. Warranty may be voided if the Pump's motor is not cleaned regularly.



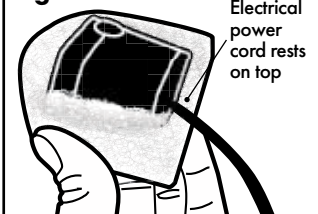
1. Remove Pump from the Pet Fountain as explained in the "Fountain Disassembly and Cleaning" section.
2. Remove the Faceplate by using your thumb and forefinger to gently squeeze on both sides of the Faceplate and pull off. It may be necessary to insert a fingernail into the seam of the Faceplate to pry it off (**Fig. 16**).
3. Next, remove the Intake Plate by placing your fingernail underneath the small lip located on the narrow side of teardrop-shaped Intake Plate (**Fig. 17**) and pull out to remove.
4. Once the Intake Plate is removed, remove the Impeller (white, 3-bladed propeller). The Impeller is held in place by a magnet, simply use a fingernail to get underneath the blade and lift out (**Fig. 18**).
5. Once the Pump is completely disassembled, you can clean the parts with warm water and soap. Use a cotton swab or the "motor brush" from the Drinkwell® Cleaning Kit to clean inside the Pump's motor cavity and remove any build-up (**Fig. 19**). For added disinfecting and hard water removal, clean the Pump's motor with a diluted white vinegar solution (20% white vinegar and 80% water).
6. Once the parts are clean you can reassemble the Pump for use.
  - a) Replace the Impeller.
  - b) Replace the Intake Plate.
  - c) Replace the Faceplate.



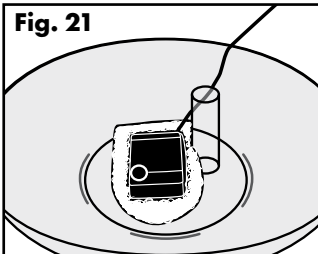
# Fountain Reassembly

1. Place the Foam Filter around the Pump and make sure the electrical power cord rests on top (**Fig. 20**).
2. Position the bowl so that the raised post should be to the right of the square indentation. Place the Pump inside the square indentation so the Pump outflow, the circular opening on the top of the Pump, is positioned in the bottom left corner of the square (**Fig. 21**).
3. Press down on the Pump to engage the suction cups. Once the Pump is securely in place, feed the in-line plug of the electrical power cord over and through the raised post and out the notch on the base of the Bowl. (**Fig. 22**) There are four notches to choose from.
4. Remove the extra slack from the electrical power cord and insert the Rubber Cap into the raised post. Make sure the cord channel on the Rubber Cap is aligned with the electrical power cord, then insert your finger into the Rubber Cap and push all the way down.
5. Fold the top of the Rubber Cap over the raised post to seal off the Bowl (**Fig. 23**).
6. Rinse a new Charcoal Filter thoroughly under cool water before placing it into the Filter Housing. This will remove any loose and excess charcoal dust, which is harmless.
7. Detach the lid from the base of the Filter Housing. Once rinsed off, place the Charcoal Filter inside the base of the Filter Housing with the larger side of the filter facing down. The filter will only fit inside the base of the Filter Housing one way. If it does not fit, flip it over.
8. Attach the lid to the base of the Filter Housing. Press down until you hear it snap in place.
9. Attach the Filter Housing to the Pump by inserting the round notch under the base into the circular opening on top of the Pump. The opening on top of the Filter Housing should be right next to the sealed raised post (**Fig. 24**).

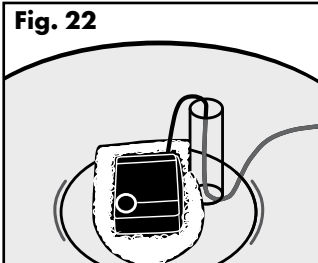
**Fig. 20**



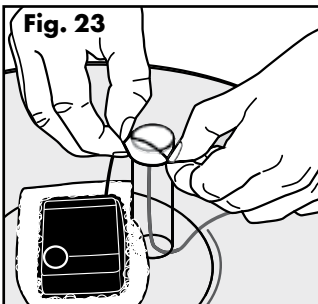
**Fig. 21**



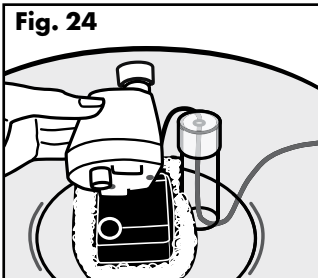
**Fig. 22**



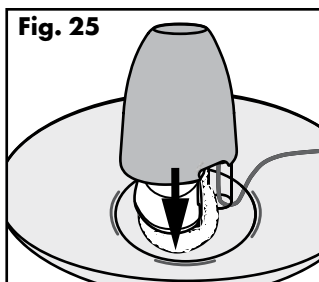
**Fig. 23**



**Fig. 24**

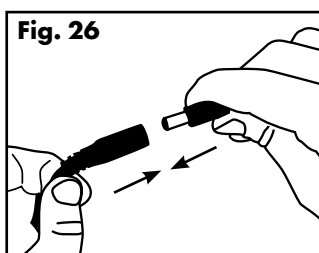


10. Place the ceramic Tower inside the Bowl. The Rubber Grommet will create a seal between the Filter Housing and the Tower. Carefully lower the Tower until it rests flat (**Fig. 25**).



11. Place the Pet Fountain in desired location. Do not pick up a full fountain by the Tower piece. To properly pick up the Pet Fountain, use both hands and grip the sidewalls of the Bowl and lift up.

12. Fill the Pet Fountain by pouring water directly into the Bowl. Leave at least 1.27 cm of space between the water level and the rim of the Bowl to help control spills and splashing. To protect your floor always use a protective mat, such as a towel or water-resistant placemat. This will help protect your floor from splashing or spills caused by your pet.



13. Before you plug in the Pet Fountain, make sure the electrical power cord, the adaptor and your hands are completely dry. Connect the in-line plug and make sure no silver is showing, (**Fig. 26**) then plug the adaptor into a wall outlet.

## The Pet Fountain and Your Environment

If you live in a humid environment and have problems with mold or algae, soak all fountain parts in a diluted vinegar solution (20% white vinegar and 80% water) for 10 minutes after regular cleaning. Also, pour the diluted vinegar solution into the Pump's motor cavity. If you have hard water, small white mineral deposits may form on or inside the Pump. This can eventually prevent the impeller from turning properly. To avoid replacement or damage to the Pump, please take the following precautions:

- Clean the Pump more frequently.
- Clean the Pump with a diluted vinegar solution weekly.
- Use bottled water instead of tap water.

## General Tips

- When being introduced to the Pet Fountain, your pet may be cautious of this new and unusual object. After beginning operation of your Pet Fountain, simply allow your pet to adjust at his or her own pace. Some pets may take several days or longer to begin use, while others will start right away.

- Your pet may prefer that the Pet Fountain be placed away from their normal feeding area.
- Add ice cubes to the Bowl for refreshing, ice-cold running water.

## Troubleshooting

The answers to these questions should help you solve most problems you may have with the Pet Fountain. If they do not, please contact our Customer Care Centre.

TROUBLESHOOTING	
PROBLEM	SOLUTION
Pump is not working or the water is not flowing as much as it used to.	<ul style="list-style-type: none"> <li>• Never let the water in the Bowl get below the minimum fill level. This can cause the Pump to overheat and stop functioning.</li> <li>• When refilling the Bowl, make sure to add water before turning the fountain on.</li> <li>• Lack of regular cleaning may result in the Pump becoming clogged with pet hair and food debris. The Pump must be cleaned every 2-4 weeks to ensure proper function.</li> <li>• A video detailing how to properly clean the Pump is available on our website at <a href="http://www.petsafe.net">www.petsafe.net</a>.</li> <li>• Fill the Pet Fountain with water up to the max fill line.</li> </ul>
Pet Fountain is loud.	<ul style="list-style-type: none"> <li>• A low humming noise is normal, but it should not be loud. Check the water level. If water level is too low then the Pump will have to work harder causing it to be louder than normal.</li> <li>• Unplug the Pet Fountain for 15 seconds. If the noise does not stop when plugged back in, it's possible that some debris is caught on the Impeller. Remove the Pump and clean the Impeller. Try rubbing a small amount of vegetable oil onto the magnetic pin with a cotton swab to lubricate the Impeller.</li> </ul>
There are black particles in the Bowl.	<ul style="list-style-type: none"> <li>• This is loose granulated carbon dust from the filter and is completely harmless for your pet to drink. Rinse the filter in cold water before placing it in the Pet Fountain to prevent this.</li> </ul>

The Pet Fountain feels slimy.	<ul style="list-style-type: none"> <li>• If you have multiple pets or dogs using the Pet Fountain, the slimy feeling may be caused by your pet's saliva. Change the water and clean your fountain more frequently to prevent this.</li> <li>• Make sure the Pet Fountain parts are rinsed thoroughly after cleaning the fountain. Soap residue may cause the sliminess.</li> </ul>
The adaptor is warm to the touch.	<ul style="list-style-type: none"> <li>• Unplug the Pet Fountain and plug it into a surge protector.</li> </ul>
The Pet Fountain is leaking.	<ul style="list-style-type: none"> <li>• Sometimes water around the Pet Fountain is caused by pets drinking. Some pets are prone to spilling. Watch your pet when he drinks to see if this is the cause. If it is, you can purchase a fountain mat or other water-resistant mat to place under the Pet Fountain.</li> </ul>
The Pet Fountain seems dirty even after cleaning.	<ul style="list-style-type: none"> <li>• If there is a white chalky substance in the Pet Fountain, your fountain may have a mineral deposit build-up from hard water. To remove these deposits, clean the fountain parts with a 80% water and 20% vinegar solution. Rinse all parts thoroughly afterwards. Use filtered or purified water instead of hard tap water to prevent this.</li> </ul>

## Warranty

### Two Year Non-Transferable Limited Warranty

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at [www.petsafe.net](http://www.petsafe.net) and/or are available by contacting your local Customer Care Centre.

**Europe** – Radio Systems PetSafe Europe Ltd., 2nd Floor, Elgee Building, Market Square, Dundalk, Co. Louth, Ireland

**Canada** – Radio Systems Corporation, 10427 PetSafe Way, Knoxville, TN 37932 USA

**Australia/New Zealand** – In compliance with the Australian Consumer Law, Warranties Against Defects, effective January 1, 2012, warranty details of this Product are as follows: Radio Systems Australia Pty Ltd. (hereinafter referred to as "Radio Systems") warrants to the original retail purchaser, and not any other purchaser or subsequent owner, that its Product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of two (2) years from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the Product, or a gift recipient of a new Product that is unopened and in its original packaging. When serviced by Radio Systems Customer Service, Radio Systems covers labour and parts for the first two years of ownership; after the first

two years, a service or upgrade charge will apply relative to replacement of the Product with new or refurbished items at Radio Systems' sole discretion.

The limited warranty is non-transferable and shall automatically terminate if the original retail consumer purchaser resells the Radio Systems Product or transfers the property on which the Radio Systems Product is installed. This Limited Warranty excludes accidental damage due to dog chews; lightning damage; or neglect, alteration, and misuse. Consumers who purchase products outside of Australia, New Zealand, or from an unauthorised dealer will need to return the Product to the original place of purchase for any warranty issues.

Please note that Radio Systems does not provide refunds, replacements, or upgrades for change of mind, or for any other reason outside of these Warranty terms.

Claims Procedure: Any claim made under this Warranty should be made directly to Radio Systems Australia Pty. Ltd. Customer Care Centre at:

Radio Systems Australia Pty. Ltd.

PO Box 7266, Gold Coast Mail Centre QLD 9726, Australia

Australia Residents: 1800 786 608

New Zealand Residents: 0800 543 054

Email: [info@petsafeaustralia.com.au](mailto:info@petsafeaustralia.com.au)

To file a claim, a proof of purchase must be provided. Without a proof of purchase, Radio Systems will not repair or replace faulty components. Radio Systems requests the Consumer to contact the Radio Systems Customer Care Centre to obtain a Warranty Return number, prior to sending the Product. Failure to do so may delay in the repair or replacement of the Product.

If the Product is deemed to be faulty within 30 days from date of original purchase, Radio Systems will organise for a replacement to be sent in advance of returning the faulty Product. A Post Bag will be included with the replacement Product for the return of the faulty Product. The Product must be returned within 7 days of receiving the replacement. If the Product is deemed to be faulty after 30 days from the date of original purchase, the consumer will be required to return the Product to Radio Systems at the consumer's own expense. Radio Systems will test and replace the faulty unit or its components and return to the consumer free of charge, provided the Product is within its said warranty period. This warranty is in addition to other rights and remedies available to you under the law. Radio Systems goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the good repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you have any queries or require any further information, please contact our Customer Care Centre on 1800 786 608 (Australia) or 0800 543 054 (New Zealand).





## Important Recycling Advice

Please respect the Waste Electrical and Electronic Equipment regulations in your country. This equipment must be recycled. If you no longer require this equipment, do not place it in the normal municipal waste system. Please return it to where it was purchased in order that it can be placed in our recycling system. If this is not possible, please contact the Customer Care Centre for further information.

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## Compliance



This equipment has been tested and found to comply with the requirements of the relevant European directives. Before using this equipment outside the EU countries, check with the relevant local authority. Unauthorised changes or modifications to the equipment that are not approved by Radio Systems Corporation may violate EU regulations, could void the user's authority to operate the equipment, and will void the warranty.

### IC

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

### ACMA

This device complies with the applicable EMC requirements specified by the ACMA (Australian Communications and Media Authority).

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## Terms of Use and Limitation of Liability

### 1. Terms of Use

Use of this Product is subject to your acceptance without modification of the terms, conditions and notices contained herein. Use of this Product implies acceptance of all such terms, conditions and notices. If you do not wish to accept these terms, conditions, and notices, please return the Product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care Centre together with proof of purchase for a full refund.

### 2. Proper Use

If you are unsure whether this Product is appropriate for your pet, please consult your veterinarian or certified trainer prior to use. Proper use includes, without limitation, reviewing the entire Operating Guide and any specific safety information statements.

3. **No Unlawful or Prohibited Use**

This Product is designed for use with pets only. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

4. **Limitation of Liability**

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the misuse of this Product. The Purchaser assumes all risks and liability from the use of this Product to the fullest extent permissible by law.

5. **Modification of Terms and Conditions**

Radio Systems Corporation reserves the right to change the terms, conditions and notices governing this Product from time to time. If such changes have been notified to you prior to your use of this Product, they shall be binding on you as if incorporated herein.

PetSafe® products are designed to enhance the relationship between you and your pet. To learn more about our extensive product range which includes Containment Systems, Training Systems, Bark Control, Pet Doors, Health & Wellness, Waste Management and Play & Challenge products, please visit [www.petsafe.net](http://www.petsafe.net).

Les produits PetSafe® sont conçus pour améliorer la relation entre vous et votre animal de compagnie. Pour en savoir plus sur notre vaste gamme de produits, comprenant des systèmes de confinement, de dressage, de contrôle de l'aboiement, des chatières, des produits consacrés à la santé et au bien-être, de gestion des déjections, ainsi qu'au jeu et aux défis, rendez-vous sur notre site [www.petsafe.net](http://www.petsafe.net).

PetSafe®-producten zijn ontworpen om de relatie tussen u en uw huisdier te verbeteren. Bezoek onze website op [www.petsafe.net](http://www.petsafe.net) voor meer informatie over onze uitgebreide productreeks die onder meer omheiningssystemen, trainingssystemen, blafbeheersing, kattenluiken, gezondheid en welzijn, afvalbeheersing en producten voor spel en uitdaging omvat.

Los productos PetSafe® están diseñados para mejorar la relación entre usted y su mascota. Para saber más acerca de nuestra amplia gama de productos, que incluyen limitadores de zona, sistemas de adiestramiento, control de ladridos, puertas para mascotas, salud y bienestar, gestión de residuos y productos de juego y reto, visite [www.petsafe.net](http://www.petsafe.net).

I prodotti PetSafe® sono progettati per migliorare la qualità della relazione tra voi e il vostro cane. Per ulteriori informazioni sulla nostra estesa gamma di prodotti comprendente sistemi antifuga, soluzioni per l'addestramento, controllo dell'abbaio, porte per animali domestici, i prodotti della linea salute e benessere, gestione dei rifiuti e gioco e prova, visitare: [www.petsafe.net](http://www.petsafe.net).

PetSafe® Produkte sind darauf ausgelegt, die Beziehung zwischen Ihnen und Ihrem Haustier zu verbessern. Um mehr über unsere breite Produktpalette zu erfahren, die Rückhaltesysteme, Trainingssysteme, Bellkontrolle, Haustiertüren, Gesundheit & Wellness, Haustiertoiletten und Sport und Spiel umfasst, besuchen Sie bitte uns auf [www.petsafe.net](http://www.petsafe.net).

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