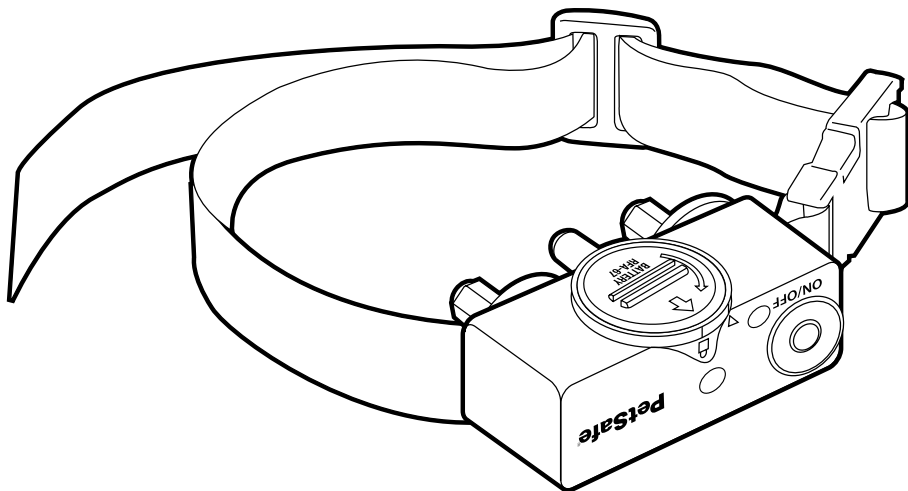


# **PetSafe® Deluxe Bark Control Collar™**

## **Operating Guide**

**Please read this entire guide before beginning**

**PDBC-300**



# Important Safety Information

## Explanation of Attention Words and Symbols used in this guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

### **⚠ WARNING**

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

### **⚠ CAUTION**

CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

### **CAUTION**

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

---

### **⚠ WARNING**

**Not for use with aggressive dogs.** Do not use this Product if your dog is aggressive, or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or certified trainer.

### **CAUTION**

**Risk of skin damage.** Please read and follow the instructions in this manual. Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers; this condition is commonly known as bed sores.

Avoid leaving the collar on the dog for more than 12 hours per day.

When possible reposition the collar on the pet's neck every 1 to 2 hours.

Check the fit to prevent excessive pressure; follow the instructions in this manual.

Never connect a lead to the electronic collar; it will cause excessive pressure on the contacts.

When using a separate collar for a lead, don't put pressure on the electronic collar.

Note: Be sure the extra collar does not interfere with the contact points or sensor probe.

Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.

Examine the contact area daily for signs of a rash or a sore.

If a rash or sore is found, discontinue use of the collar until the skin has healed.

If the condition persists beyond 48 hours, see your veterinarian.

For additional information on bed sores and pressure necrosis, please visit our website.

These steps will help keep your pet safe and comfortable. Millions of pets are comfortable while they wear stainless steel contacts. Some pets are sensitive to contact pressure. You may find after some time that your pet is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

Before playing with your dog, remove the Bark Control Collar. The activity may cause your dog to bark, which could lead to him associating the play with static correction.

Thank you for choosing PetSafe®, the best selling brand of electronic training solutions in the world. Our mission is to be the most trusted brand in the pet ownership experience. We want to ensure your pet's safety by providing you with the tools and techniques to successfully train your pet. If you have any questions, please contact the Customer Care Center at 1-800-732-2677 or visit our website at [www.petsafe.net](http://www.petsafe.net).

To get the most protection out of your warranty, please register your product within 30 days at [www.petsafe.net](http://www.petsafe.net). By registering and keeping your receipt, you will enjoy the product's full warranty and, should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® will never give or sell your valuable information to anyone. Complete warranty information is available online at [www.petsafe.net](http://www.petsafe.net).

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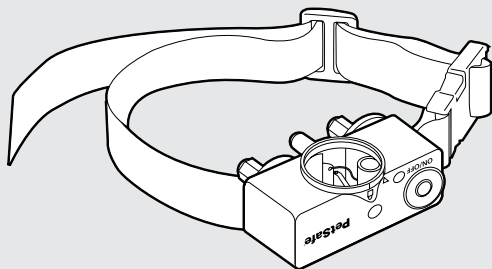
## Table of Contents

Components .....	4
Features .....	4
How the PetSafe® Deluxe Bark Control Collar™ Works .....	5
Key Definitions .....	5
Fit the Bark Control Collar .....	5
To Insert and Remove the Battery .....	7
Modes of Operation .....	8
What to Expect During Use of the Bark Control Collar .....	9
Regular Maintenance .....	9
To Test the Bark Control Collar .....	10
Accessories .....	10
<b>Frequently Asked Questions</b> .....	11
<b>Troubleshooting</b> .....	11
Terms of Use and Limitation of Liability .....	12
Compliance .....	12
Perchlorate Battery .....	13
Important Recycling Advice .....	13
Customer Care International .....	13

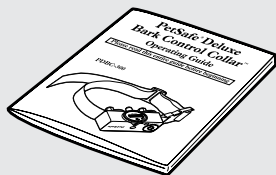
“In a Tuskegee University study of adult shelter dogs wearing the PetSafe® Bark Control Collar™ for six 30-minute sessions over two weeks, we detected no long-term adverse effects, and all dogs dramatically reduced their barking by the second day.”

Dr. Janet Steiss and Dr. Caroline B. Schaffer  
Tuskegee University

# Components



**PetSafe® Deluxe  
Bark Control Collar™**



**Operating Guide**



**Battery  
(PetSafe® RFA-67)**

## Features

- Low, Medium and High Modes, each containing 6 levels of progressive Static Correction
- Patented Perfect Bark technology for the most reliable bark detection
- Waterproof
- Low Battery Indicator Light
- One Year Warranty

# How the PetSafe® Deluxe Bark Control Collar™ Works

The Deluxe Bark Control Collar™ has a unique patented sensor technique that provides the most reliable bark detection available. The Bark Control Collar uses both vibration and sound sensors to discriminate each bark from other external noises. A Static Correction is administered through the Contact Points only if both the vibration from the vocal cords and the sound from the bark match the bark sampling criteria. The Bark Control Collar starts with the lowest level of Static Correction in each Mode and then increases through 6 levels each time your dog barks within 30 seconds of the previous bark. If your dog does not bark again within 30 seconds, the Bark Control Collar will reset itself to the lowest level of Static Correction in the current Mode. Along with each Static Correction, the LED Indicator Light will flash. As a built-in safety feature, if your dog barks 15 times or more within a 50-second period, the Bark Control Collar will automatically shut off for 3 minutes.

## Key Definitions

**Mode Push-button:** Adjusts the levels of Static Correction your dog receives when barking. This push-button is also used to turn the Bark Control Collar off, and to test it.

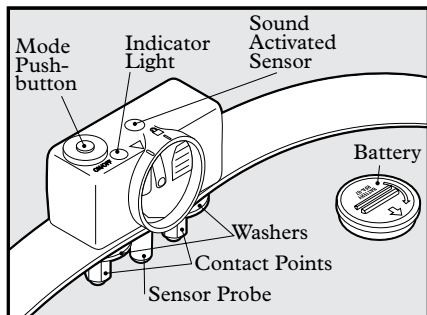
**Indicator Light:** Indicates that the Bark Control Collar is functioning properly in the Test Mode. This light also serves as a low battery indicator.

**Sound Activated Sensor:** Detects the sound of your dog's bark.

**Sensor Probe:** Detects the vibrations of your dog's bark.

*Note: The Sensor Probe is not adjustable.*

**Contact Points:** Deliver the safe Static Correction.



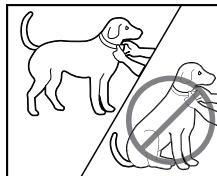
## Fit the Bark Control Collar

**Important: The proper fit and placement of your Bark Control Collar is important for effective operation. The Contact Points must have direct contact with your dog's skin on the underside of his neck.**

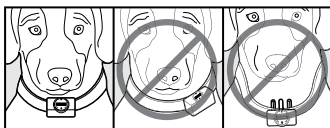
To assure a proper fit, please follow these steps:

1. Make sure that the battery is not installed in the Bark Control Collar.
2. Start with your dog standing comfortably.
3. Place the Bark Control Collar on your dog's neck close to the ears. Center the Contact Points underneath your dog's neck, touching the skin.

*Note: It is sometimes necessary to trim the hair around the Contact Points to make sure that contact is consistent.*

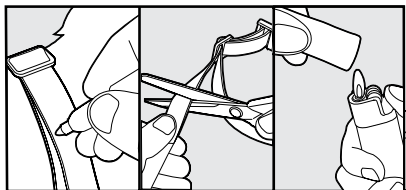
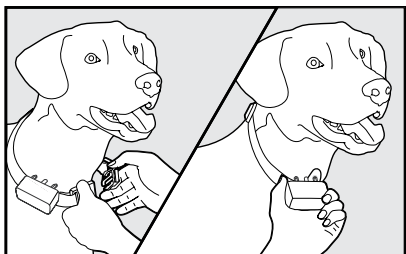


4. Check the tightness of the Bark Control Collar by inserting one finger between the end of a Contact Point and your dog's neck. The fit should be snug but not constricting.



**CAUTION** Do not shave the pet's neck as this may increase the risk of skin irritation.

5. Allow your dog to wear the Bark Control Collar for several minutes then recheck the fit. Check the fit again as your dog becomes more comfortable with the Bark Control Collar.
6. Trim the collar as follows:
- Mark the desired length of the Bark Control Collar with a pen. Allow for growth if your dog is young or grows a thick winter coat.
  - Remove the Bark Control Collar from your dog and cut off the excess.
  - Before placing the Bark Control Collar back onto your dog, seal the edge of the cut collar by applying a flame along the frayed edge.



**CAUTION** **Risk of skin damage.** For comfort, safety and effectiveness of this product, please ensure that you check the fit of your pet's collar frequently. If any skin irritation is observed, discontinue the use of the collar for a few days. If the condition persists beyond 48 hours, see your veterinarian.

Do not attach a leash to the Bark Control Collar. This can result in pulling the Contact Points too tightly against your pets neck. You may put a separate non-metallic collar on your dog's neck and attach a leash. Do use a harness for attaching a leash and/or tags while using the Bark Control Collar.

Please refer to page 2 for additional information.

# To Insert and Remove the Battery

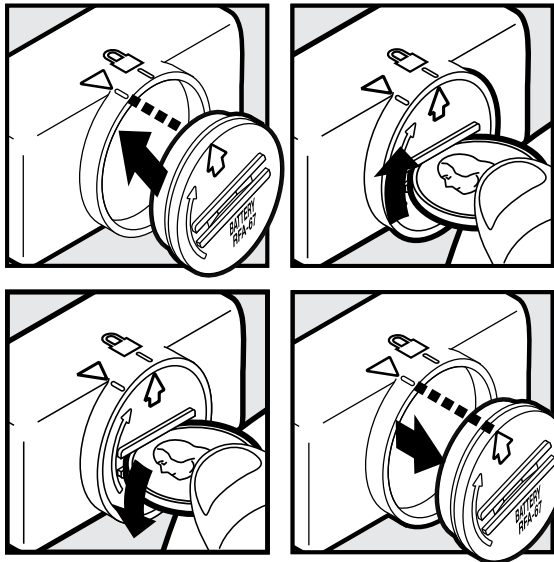
*Note: Do not install the battery while the Bark Control Collar is on your dog.*

This Bark Control Collar utilizes a replaceable PetSafe® battery (RFA-67). This unique battery is designed to make battery replacement easier and increase water protection.

To insert the battery, align the symbols on the battery (arrow) and Bark Control Collar (triangle). Use a large coin to turn the battery clockwise until the arrow lines up with the lock symbol on the housing.

To remove the battery, turn the battery counter-clockwise using a large coin. DO NOT attempt to cut into or pry open the battery. Be sure to discard the used battery properly.

A replacement PetSafe® battery (RFA-67) can be found at many retailers. Contact the Customer Care Center at 1-800-732-2677 or visit our web site at [www.petsafe.net](http://www.petsafe.net) to locate a retailer near you.



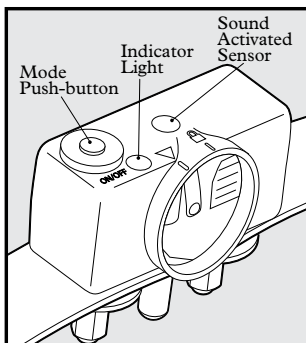
## Battery Life

Average battery life is 3 to 6 months, depending on how often your dog barks. However, due to your dog's learning process, your first battery may not last as long as replacement batteries.

The Indicator Light acts as a low battery indicator. While in a Correction Mode, the light will flash rapidly 3 times once every 5 seconds to indicate a low battery. While in Test Mode, the unit does not indicate battery condition.

# Modes of Operation

- To turn the Bark Control Collar ON, press and release the Mode Push-button. The unit will flash the Indicator Light Green 1 time for Low Mode, 2 times for Medium Mode and 3 times for High Mode.
- To turn the Bark Control Collar OFF, press and hold the Mode Push-button for 4-5 seconds. When the unit turns off, it will flash the Indicator Light Red 5 times to indicate the unit is turning off. Turn the Bark Control Collar OFF when not in use to conserve battery power.
- Begin use of the Bark Control Collar on the Low Mode and only increase to the Medium Mode if your dog does not respond. When the collar is in the Low Mode, the Indicator Light will flash green once every 5 seconds.
- If your dog does not respond to the Low Mode, increase to the Medium Mode by pressing the Mode Push-button and holding it for 2-3 seconds and then releasing it. The collar will advance from Low to Medium Mode and the Indicator Light will now flash 2 times every 5 seconds.
- If your dog does not respond to the Medium Mode, increase to the High Mode by pressing the Mode Push-button and holding it for 2-3 seconds and then releasing it. The collar will advance from Medium to High Mode and the Indicator Light will now flash 3 times every 5 seconds.
- You can verify your Bark Control Collar is working properly by setting it to the Test Mode. To enter the Test Mode, advance the collar to the High Mode by pressing and releasing the Mode Push-button as described above, then press and hold the Mode Push-button for 2-3 seconds and then release it. This will advance the collar from High to Test Mode and indicate the new Mode by a solid orange indicator light. **DO NOT USE** this Mode for normal operation. See “To Test the Bark Control Collar” for more information on using this mode. To exit the Test Mode press the Mode Push-button for 2-3 seconds and then release it. This will advance the collar from Test to Low Mode and indicate the Low Mode with 1 flash of the Indicator Light every 5 seconds.



*Note: If the Bark Control Collar is turned OFF while in Test Mode, it will begin in Low Mode when turned back on.*

## Indicator Light Functions

Indicator Light Color	Number of Flashes	How Often?	Indication
None	None		Unit is Off.
Green	1	Once Every 5 Seconds	Low Mode is active and battery is good.
Green	2	Once Every 5 Seconds	Medium Mode is active and battery is good.
Green	3	Once Every 5 Seconds	High Mode is active and battery is good.
Red	3	Once Every 5 Seconds	Battery is low and needs to be replaced.
Red	5	Once Only	Unit turning Off.
Orange	Solid	Solid	Test Mode is active.



# What to Expect During Use of the Bark Control Collar

**Important: Do not leave your dog alone the first few times he receives a Static Correction.**

Place the Bark Control Collar properly on your dog and wait nearby until he barks. Most dogs will understand very quickly that the Bark Control Collar is disrupting their urge to bark and will relax and stop barking. Some dogs will bark more, and as the Static Correction from the Bark Control Collar may be surprising or startling, some dogs may vocalize in response to the initial correction.

Rarely, a dog may get into a bark-correction-bark-correction cycle that could be quite overwhelming. If this happens, reassure your dog with calm, soothing tones. As your dog relaxes, he will understand that if he becomes quiet, he will not receive any more Static Corrections. The small minority of dogs that have this reaction will only have it the first time they wear the Bark Control Collar.

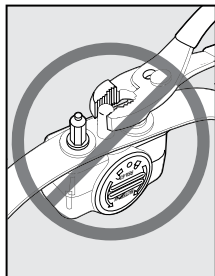
You should notice a reduction in your dog's barking within the first couple of days that he wears the Bark Control Collar. At this point, some dog owners feel that the problem has been solved, but in most cases the learning process is still not complete. Most dogs will "test" this new learning experience and will increase their attempts to bark. This usually occurs during the second week a dog wears the Bark Control Collar. If this does occur, remain consistent and do not alter your use of the Bark Control Collar. You must place the Bark Control Collar on your dog in every situation when you expect him to be quiet. If your dog is not wearing the Bark Control Collar, he may resume barking and his learning would suffer a setback.

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## Regular Maintenance

- Check Contact Points for tightness weekly.  
*Note: Do not adjust the factory preset Sensor Probe.*
- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.
- Examine the contact area daily for signs of a rash or a sore.

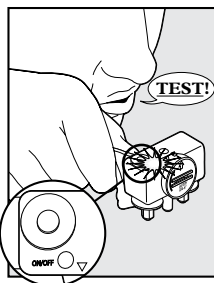
Please refer to page 2 for additional information.



# To Test the Bark Control Collar

**Important: To avoid feeling the Static Correction yourself, never touch the two Contact Points simultaneously.**

1. Enter the Test Mode. If your collar is not in the Test Mode, “See Modes of Operations” for Push-button instructions.
2. Hold the unit by the collar with the Indicator Light facing towards you. The unit should be within 6-10 inches of your mouth.
3. In order to trigger the unit, say “Test” loudly into the Sound Activated Sensor.
4. The Indicator Light will flash three times to show that it is functioning properly.
5. If the Indicator Light does not flash, ensure that the battery is properly installed, and/or replace the battery. If the Indicator Light still does not flash, contact the Customer Care Center at 1-800-732-2677.
6. Return the Bark Control Collar to Low Mode before replacing the unit on your dog.



*Note: The Test Mode is not intended for normal operation. If the Bark Control Collar is left in Test Mode while on your dog, it can cause false correction and may reduce battery life.*

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## Accessories

To purchase additional accessories for your PetSafe® Deluxe Bark Control Collar™, contact the Customer Care Center at 1-800-732-2677 or visit our website at [www.petsafe.net](http://www.petsafe.net) to locate a retailer near you.

## Frequently Asked Questions

<b>Will my dog stop barking completely?</b>	<ul style="list-style-type: none"><li>• The Bark Control Collar effectively and humanely stops most barking when it is worn. It should only be worn during periods of unwanted barking.</li></ul>
<b>Will another dog's bark set off the Bark Control Collar?</b>	<ul style="list-style-type: none"><li>• No.</li></ul>
<b>Will the Bark Control Collar work for my dog?</b>	<ul style="list-style-type: none"><li>• The Bark Control Collar is safe and effective for all breeds and sizes of dogs, though it may be too large for dogs under 8 pounds to wear comfortably.</li></ul>
<b>Can I attach a leash to the Bark Control Collar?</b>	<ul style="list-style-type: none"><li>• No. This can result in pulling the Contact Points too tightly against your pet's neck. Attach a leash to a separate, non-metallic collar, making sure the extra collar does not put pressure on the Contact Points.</li></ul>

## Troubleshooting

<b>My dog keeps barking (does not respond to the Static Correction).</b>	<ul style="list-style-type: none"><li>• Tighten the Bark Control Collar and/or trim your dog's hair where the Contact Points touch his neck to ensure good skin contact.</li><li>• Test the Bark Control Collar (see "To Test the Bark Control Collar" section).</li><li>• Increase the Correction Mode.</li><li>• Replace the battery.</li><li>• Contact the Customer Care Center at 1-800-732-2677.</li></ul>
<b>The Indicator Light keeps flashing.</b>	<ul style="list-style-type: none"><li>• Make sure the Mode Push-button is not set to Test.</li><li>• Replace the battery.</li><li>• If the light continues to flash red with a new battery, contact the Customer Care Center at 1-800-732-2677.</li></ul>

# Terms of Use and Limitation of Liability

## 1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this Product implies acceptance of all such terms, conditions, and notices.

## 2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this Product. We recommend that you not use this Product if your pet is less than 8 pounds or if your pet is aggressive. If you are unsure whether this is appropriate for your pet please consult your veterinarian or certified trainer.

Proper use includes reviewing the entire Guide provided with your Product and any specific Caution statements.

## 3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure or provoke. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

## 4. Limitation of Liability

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

## 5. Modification of Terms and Conditions

Radio Systems® Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

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# Compliance

## FCC/Canada

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help.

This device complies with Industry Canada ES-003 rules. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**CAUTION: Modification or changes to this equipment not expressly approved by Radio Systems® Corporation may void the user's authority to operate the equipment.**

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## **Australia**

This device complies with the applicable EMC requirements specified by the ACMA (Australian Communications and Media Authority).

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## **Perchlorate Battery**

Perchlorate Material – special handling may apply.

See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate).

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## **Important Recycling Advice**

Please respect the Waste Electrical and Electronic Equipment regulations in your country. This equipment must be recycled. If you no longer require this equipment, do not place it in the normal municipal waste system. Please return it to where it was purchased in order that it can be placed in our recycling system. If this is not possible, please contact the Customer Care Center for further information.

---

## **Customer Care International**

USA & Canada - Tel: 800-732-2677

Monday - Friday 8 AM - 8 PM / Saturday 9 AM - 5 PM

Australia - Tel: 1800 786 608

Monday - Friday 9 AM - 5 PM

New Zealand - Tel: 0800 543 054

Monday - Friday 12 PM - 7 PM

This product has the benefit of a limited manufacturer's warranty. Details of the warranty applicable to this product and its terms can be found at [www.petsafe.net](http://www.petsafe.net) and/or are available by sending a stamped addressed envelope to PetSafe® Ltd, Redthorn House, Unit 9, Chorley West Business Park, Ackhurst Road, Chorley, Lancashire PR7 1NL, United Kingdom.





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