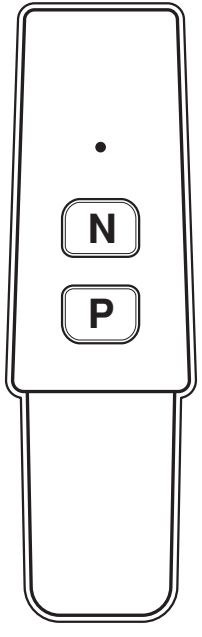
PetSafe®
Collarless Remote Trainer
Operating Guide

Please read this entire guide before beginning



Thank you for choosing PetSafe®, the #1 selling brand of electronic training solutions in the world. Our mission is to ensure your pet's safety by providing you the tools and techniques to successfully train your pet. If you have any questions, please contact the Customer Care Center at 1-800-732-2677 or visit our website at www.petsafe.net.

Table of Contents

How the System Works 3
Key Definition 3
Operating Guide
Prepare the Remote Trainer 4
Operating the Remote Trainer 5
Cautions 5
Training Guide
General Tips 6
Teaching Your Pet the Positive Tone 6
Using the Negative Tone 7
Teaching Basic Obedience
The "Sit" Command 8
The "Come" Command 9
The "Stay" Command 10
Eliminating Unwanted Behavior
Jumping Up 11
Digging 11
Chasing 12
Trash Raiding 13
Excessive Barking 14
Terms of Use and Limitation of Liability 14
FCC Compliance 15

How the System Works

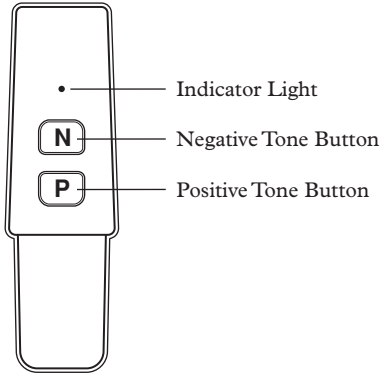
The Collarless Remote Trainer is designed to assist you with obedience training and the behavior modification of your dog or cat by taking advantage of the sensitive hearing of your pet in the ultrasonic frequency range which is inaudible to most humans. The Negative Tone Button activates the ultrasound, which startles your pet more than yelling or a firm voice command. The Positive Tone Button activates an audible tone that will help indicate to your pet that his behavior is acceptable to you. The Remote Trainer will not disturb your neighbors or other nearby humans.

Key Definitions

Indicator Light: The light that indicates when any button on the Remote Trainer is pressed.

Negative Tone Button (N): The button that emits an ultrasonic tone used to correct your pet.

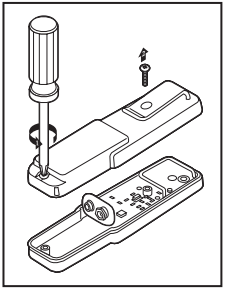
Positive Tone Button (P): The button that emits a positive tone to your pet.

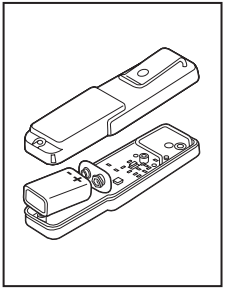


Prepare the Remote Trainer

To Insert and Remove the Battery

1. Remove the screws on the back of the Remote Trainer.
2. Insert the 9-volt alkaline battery.
3. Reinstall the screws. Do not over-tighten the screws.





To verify the battery has been inserted correctly, activate the Remote Trainer by pressing the Positive Tone Button (P). The Remote Trainer should beep and the Indicator Light should glow.

Battery Life

Under typical training conditions, the battery should last up to one year. It is recommended that the battery be replaced on an annual basis to help maintain optimal operation.

The Collarless Remote Trainer is powered by one 9-volt alkaline battery. Do not use a carbon-zinc or rechargeable nickel-cadmium battery because they will not provide enough current, resulting in a decreased range.

Operating the Remote Trainer

Use the Collarless Remote Trainer for training within a range of 30 feet (10 meters). Point the device at your pet for optimal results.

- To activate the ultrasonic correction, push and hold the button labeled "N"
- To activate the positive sound, push and hold the button labeled "P"

Cautions

- The Collarless Remote Trainer should be stored in a dry place at room temperature.
- Never place the Collarless Remote Trainer directly next to the ear of any human or animal. The high intensity ultrasound could be harmful.
- Do not drop the Collarless Remote Trainer.
- Never push the Negative Tone Button for more than two consecutive seconds.
- The Collarless Remote Trainer is not intended as a defensive or protective device against vicious or aggressive animals.

Training Guide

General Tips

- Eliminate one misbehavior or teach one obedience command at a time. If you move too fast with training, your pet may become confused.
- Be consistent. Correct your pet every time he misbehaves.
- Unless you can supervise him, it is recommended that you restrict your pet from situations in which he has a history of misbehaving. However, setting up a situation as a training session can dramatically improve your chances of success.
- If your pet reacts to the tones by hiding or acting fearful, redirect his attention to a simple and appropriate behavior, such as the "sit" command.
- When pressing the Negative Tone Button, do not say anything to your pet. Reserve your verbalization for when he is behaving appropriately.
- Pets should be at least 6 months old before using the Trainer.
- Only let responsible family members use the Trainer. It is not a toy!
- Other pets in hearing range will be affected by the training tones. Therefore, training sessions should be conducted out of hearing range of other pets.
- Never use the Collarless Remote Trainer to correct or eliminate any form of aggressive behavior. We recommend you contact your local veterinarian or professional trainer to determine if your pet might be aggressive.

Teaching Your Pet the Positive Tone

Before using the Trainer to correct your pet, spend 10 to 15 minutes per day for 2 or 3 days helping him create the association of the positive tone with reward and praise. To accomplish this:

1. Push the "P" button for 2 consecutive seconds.
2. Release the button and immediately reward your pet with verbal praise, petting, or a small food reward. Spend 3 to 5 seconds on your rewarding.
3. Wait a few minutes and repeat holding the "P" button for 2 seconds following with praise.

Vary the reward to prevent your pet from anticipating a specific type. This stage of training is complete when your pet obviously anticipates a reward when he hears the positive tone.

Using the Negative Tone

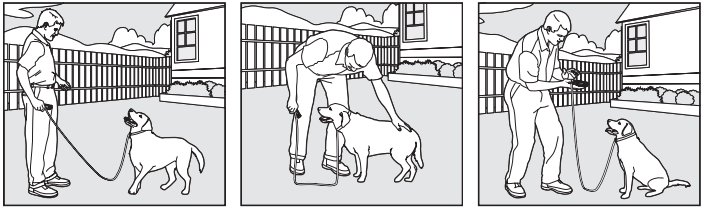
As soon as your pet begins the earliest sign of misbehavior, press the "N" button. For example, if you want to teach your dog to stay off the couch, press the "N" button as soon as he puts one paw on it. Do not wait until he is completely on the couch.

1. Hold the "N" button for up to 2 seconds at a time, releasing the button as soon as your pet stops the misbehavior.
2. If your pet has not stopped the misbehavior after two seconds of correction, release the "N" button, then press it again for up to two consecutive seconds.
3. Continue this sequence until the misbehavior has stopped.
4. Once the misbehavior has stopped, count out two seconds and then push the "P" button for two consecutive seconds.
5. Reward your pet following pushing the "P" button approximately once every 3 to 5 times, to help your pet maintain the association of the positive tone with reward.

Teaching Basic Obedience

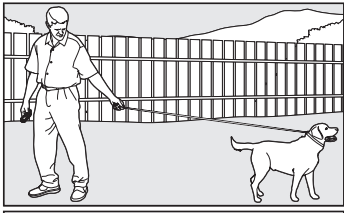
The "Sit" Command

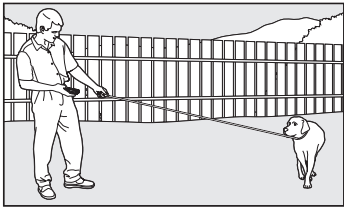
1. Put a 10-foot leash on your pet.
2. Hold the leash and the Remote Trainer in one hand. Keep your other hand free to guide your pet into a "Sit" position.
3. Press and hold the "N" Button.
4. Immediately give the "Sit" command while continuing to hold the "N" Button.
5. Release the "N" Button as soon as your pet is in position, and press and hold the "P" Button for 2 seconds.
6. Release your pet from the "Sit" command and play.
7. Repeat Steps 2 through 6.



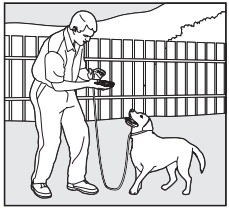
Note: If your pet breaks the "Sit" command, repeat steps 3 through 6. Keep your pet close to you while teaching the "Sit" command.

The "Come" Command





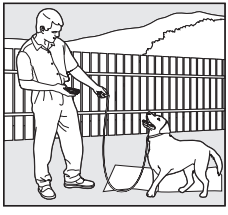
1. Put a 10-foot leash on your pet.
2. Hold your leash in one hand and the Remote Trainer in the other.
3. Wait for your pet to walk away from you. Press and hold the "N" Button on your Remote Trainer.
4. Immediately give the command "Come".
5. Using the leash, gently guide your pet toward you until he begins to come in your direction.
6. Immediately release the "N" Button as soon as your pet steps towards you, and press and hold the "P" button for 2 seconds.
7. Quickly move backwards as your pet begins to come back to you, praising him the entire time.

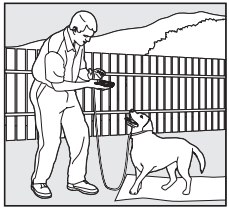


8. Praise your pet when he returns to you.
9. Repeat Steps 3 through 8.
10. Once your pet responds readily to the "Come" command several times, back away from him without giving a command. When your pet turns toward you, give the command "Come" (DO NOT PRESS THE "N" BUTTON) and praise him while you continue to back up. Press the "P" button when your pet returns to you.
11. Use your leash to prevent your pet from running past you. If your pet manages to run past you, repeat Steps 3 through 8.

The "Stay" Command

1. Put a 10-foot leash on your pet.
2. Put your pet on his bed. Hold your leash in one hand and the Remote Trainer in the other.
3. Staying within 3 feet, walk the perimeter of the bed. Do not say anything to your pet.
4. If your pet tries to leave the bed, press and hold the "N" Button and give the "Stay" command. Continue to hold the button until your pet is back on his bed. If necessary, use the leash to guide your pet onto his place.
5. When your pet is back on his bed, press and hold the "P" Button for 2 seconds.
6. Once your pet has settled for a few seconds, release him and play calmly.
7. Repeat steps 1 through 5.





Eliminating Unwanted Behavior

Jumping Up

Pets typically jump up to get attention. If you do not want your pet to jump on you, then friends or members of the family should not encourage this behavior. That means every time your pet jumps on someone, he should be reprimanded or redirected to an alternate and acceptable behavior, for which he can receive praise.

Note: It is best if your pet first understands the "Sit" command.

1. As soon as your pet lifts his paws off the ground to jump on you, press the "N" Button and give the command "Sit."
2. Release the "N" Button immediately once your pet is sitting, and press and hold the "P" Button for 2 seconds.
3. Practice this exercise in several different areas and use different people for distractions.

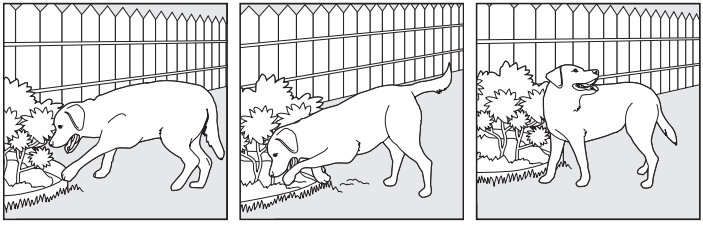
Digging

It is important to first understand why your pet is digging. Many dogs, such as terriers, were bred to flush out prey, and digging is very innate to them. Other dogs may be digging to find a cool spot to lie down, or simply out of boredom. Your pet may no longer have the desire to dig if he is provided with the following:

- A cool, shaded area in which to lie down, and plenty of water.
- An alternate activity, such as a favorite toy.
- Plenty of play, exercise, and attention.
- A yard free from rodents or prey that he may be trying to flush out.

1. No other people or pets should be in the yard during training sessions, as you do not want your pet to associate the correction with anything other than his digging. Your pet must be securely fenced in or contained during training.

2. From a window or area where your pet cannot see you, wait until your pet begins to dig.
3. While your pet digs, press the "N" Button and release it when he stops digging. Only press the button while your pet is in the act of digging, and do not say anything to him.
4. Continue to watch your pet, as he may choose another area to dig.
5. Do not allow your pet in the yard unsupervised until he has completely stopped digging.

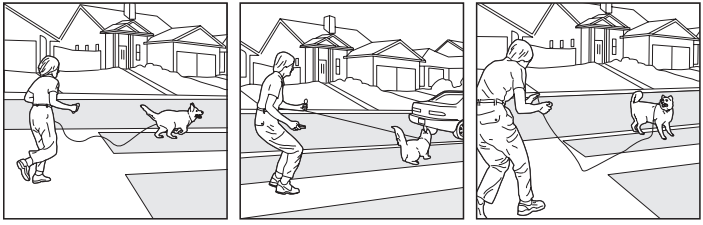


Chasing

Chasing is an instinctive behavior stimulated by moving objects. Some dogs have a particularly strong desire to chase that can put them in harm's way and leave you helpless. Never allow your dog off the leash or out of a contained area until he has learned the "Come" command, regardless of the distraction. Be consistent and correct your dog every time he chases something.

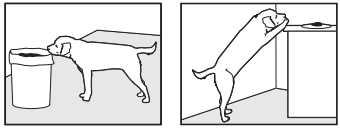
1. If your dog has not learned the "Come" command, keep a leash on him so you can physically stop him before he reaches the object he is chasing.
2. Set up a scenario where your dog is enticed to chase an object. Common items could be cars, motorcycles, bicycles, etc. (do not use toys).
3. When the object passes in front of your dog, make sure to hold the leash with a firm grip. As soon as your dog begins to chase the object, press and hold the "N" Button until he stops.
4. When your dog stops chasing the object, immediately release the button, walk backwards and give the command "Come." Press and hold the "P" Button for 2 seconds.

5. Repeat the process until your dog stops chasing the object.



Trash Raiding

The easiest way to prevent trash raiding is to remove garbage and tempting food from your pet's environment. You can use the Remote Trainer to teach your pet to stay away from these items; however, you must be prepared to correct your pet every time he approaches them.



1. Pick a temptation for your pet and position yourself where he cannot see you.
2. While your pet's mouth is touching the temptation, press and hold the "N" Button. Immediately release the button when your pet leaves the temptation.
3. Do not say anything, as you want your pet to associate the correction with his behavior, not you.
4. Repeat this process in several different locations with different temptations.

Excessive Barking

Barking is an instinctive behavior for dogs. It is impossible to keep your dog from barking entirely, but you can teach him be quiet when you give him a command.

Note: This will only be effective when you are at home with your dog.

1. Put your dog in a situation that will tempt him to bark.
2. When your dog begins to bark, press the "N" Button and give him the command "Quiet."
3. Immediately release the button once your dog stops barking and press and hold the "P" button for 2 seconds.
4. Practice this exercise in different areas using different situations that would cause your dog to bark.

Terms of Use and Limitation of Liability

1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this product implies acceptance of all such terms, conditions, and notices.

2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this product. We recommend that you not use this product if your pet is less than 8 pounds or if your pet is aggressive. If you are unsure whether this is appropriate for your pet, please consult your veterinarian, certified trainer or contact our Customer Care Center at (866) 381-2785.

Proper use includes reviewing the entire Operating and Training Guide provided with your product and any specific Caution statements.

3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

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FCC Compliance

Radio Systems Corporation makes its products under strict FCC guidelines and specifications to comply with FCC specifications. Radio Systems Corporation certifies that its products comply with Part 95 of FCC regulations. Unauthorized changes or modifications to the equipment that are not approved by Radio Systems Corporation are in violation of FCC regulations and could void the user's authority to operate the equipment and void the product warranty.

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